

The unsung heroes of Northwestern Medicine have valiantly cared for patients throughout the COVID-19 crisis.

- Heather Voss, Program Director, Epidemiology & Infection Prevention, Northwest Region: Voss has been instrumental in helping three of the system's hospitals meet the challenges of COVID-19. She assists direct care providers, conducts regular rounds on units and assists with PPE. Voss' encouragement and support have been a true asset.
- Courtney Cevallos, RN, Charge Nurse, leapt into action when her unit was converted into a busy COVID wing. She has led the way for safe care delivery while protecting staff with PPE, supplies and education. With an upbeat attitude, Cevallos always puts patients first.
- Suzanne Schwartz, RN, Clinical Staff Nurse & Patient Flow Supervisor, provides direct patient care in the Medicine/Surgical and Pediatrics Units. When needed, she also serves as patient house supervisor. On her days off, Schwartz can often be found singing and playing guitar to lift spirits at the employee entrance.

Northwestern Medicine is an integrated health system with nine hospitals in the greater Chicago area. The system also has hundreds of care locations and more than 4,400 physicians.

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