INTERSECTION OF
LEADERSHIP
POLICY
POLITICS

2019 IHA LEADERSHIP SUMMIT
September 26–27
The Westin Lombard

FEATURING PRESIDENTIAL HISTORIAN AND PULITZER PRIZE-WINNING AUTHOR
DORIS KEARNS GOODWIN
Get PERSPECTIVE
Our focus on policy, politics and leadership puts you at the center of discussions on the issues that define Illinois healthcare today.

Get ANSWERS
World-renowned presidential historian Doris Kearns Goodwin offers a fresh take on leadership through a historical lens. Goodwin and other top thought leaders make the abstract concrete to bring you key strategies to advance healthcare.

Get STARTED
This is your time to be engaged and energized by new voices and new ways of thinking. Take what you learn so you can spread new ideas in your organization!

REGISTER TODAY at: tinyurl.com/2019-ila-summit
Our Executive Roundtables will draw on the expertise of thought leaders from across Illinois to improve community health status and leverage technology in care delivery.

- Improving the Health Status of Your Community
- Technology Innovations Changing the Face of Healthcare Delivery

Earn valuable ACHE Face-to-Face education credit!

Who Should Attend?

CEOs
C-Suite
Clinical Leaders
Administrative Leaders
Emerging Leaders
Physician Leaders
Board Members

KEYNOTE

LEADERSHIP IN TURBULENT TIMES
Doris Kearns Goodwin, Presidential Historian and Pulitzer Prize-Winning Author

World-renowned presidential historian Doris Kearns Goodwin will reflect on more than 150 years of U.S. history to put into context today’s unprecedented presidency—a fast-paced, unpredictable and at times impulsive Administration.

GO IN-DEPTH ON HEALTHCARE’S KEY CHALLENGES

- Developing a Commitment to Patient and Family Partnerships Among Leadership at All Levels of an Organization
- Thriving Amid Disruption: Partnering for Long-Term Success
- The E-Factor: How Engaged Patients, Clinicians, Leaders and Employees Will Transform Healthcare

EXECUTIVE ROUNDTABLES

Our Executive Roundtables will draw on the expertise of thought leaders from across Illinois to improve community health status and leverage technology in care delivery.

- Improving the Health Status of Your Community
- Technology Innovations Changing the Face of Healthcare Delivery
THURSDAY, SEPTEMBER 26

7:30 am
Registration

7:30 – 8:30 am
Breakfast Buffet

8:30 – 10:00 am
OPENING GENERAL SESSION

Welcome and Opening Remarks
Phillip Kambic, Chair-Elect, IHA Board of Trustees, and President and CEO, Riverside Healthcare, Kankakee

IHA President's Address
A.J. Wilhelmi, President and CEO, Illinois Health and Hospital Association

Governor's Address
Honorable J.B. Pritzker, Governor of Illinois (invited)

10:00 – 10:30 am
Refreshment Break with Event Sponsors

10:30 – 11:30 am
Building and Sustaining Effective Partnerships with Patients and Families: The Leader’s Role
Beverley H. Johnson, BSN, FAAN, President and CEO, Institute for Patient- and Family-Centered Care
Bethesda, Maryland

How engaged are your patients? Are their families supportive? Leaders who make patients and families essential partners are achieving results: better and safer care. Get PERSPECTIVE from a leading expert in patient and family engagement (PFE) on the key roles of hospital leaders in embedding PFE strategies in their organization’s culture.

REGISTER TODAY at: tinyurl.com/2019-iha-summit
11:45 – 1:00 pm
**Networking Luncheon**
*Presentation of the 2019 IHA Quality Excellence Achievement Awards*

1:00 – 2:00 pm
**CONCURRENT SESSIONS**

**Developing a Commitment to Patient and Family Partnerships Among Leadership at All Levels of an Organization**

*Beverley H. Johnson, BSN, FAAN, President and CEO, Institute for Patient- and Family-Centered Care, Bethesda, Maryland*

*Get STARTED* in an interactive session with IHA members who will share their journeys to effectively engage patients and families as partners in care. They’ll discuss strategies to identify, develop and support established and emerging leaders who can develop a Patient and Family Advisory Council and Patient and Family Advisor roles.

**Thriving Amid Disruption: Partnering for Long-Term Success**

*James McHugh, MBA, FACHE, Managing Director and Healthcare Innovation & Digital Optimization Team Leader, Navigant Consulting, Inc., Chicago*

Think outside the box. Adopt that innovative mindset, then make innovation a reality in your hospital. Sounds simple, right? But healthcare innovation isn’t just about healthcare. It’s also about partnering with trailblazers in other areas—direct-to-employer contracting, predictive data analytics and consumer relationships. *Get ANSWERS* on untraditional healthcare partnerships for long-term sustainability.

**The E-Factor: How Engaged Patients, Clinicians, Leaders and Employees Will Transform Healthcare**

*Craig Deao, MHA, Managing Director, National Speaker and Author, Studer Group, Pensacola, Florida*

You can have the best systems, the most advanced technology and a facility that’s second to none. But you can’t excel as an organization without engaging your staff and your patients. *Get PERSPECTIVE* on effective engagement—a core competency needed to reach the next level of success.

2:15 – 3:15 pm
**CONCURRENT SESSIONS** (repeated)

3:15 – 3:45 pm
**Refreshment Break with Event Sponsors**

3:45 – 5:00 pm
**KEYNOTE ADDRESS**

*Leadership in Turbulent Times*

*Doris Kearns Goodwin*

*Presidential Historian and Pulitzer Prize-Winning Author*

World-renowned presidential historian Doris Kearns Goodwin will reflect on over 150 years of U.S. history to put into context today’s unprecedented presidency. With unparalleled insight, she’ll explain how the setbacks and triumphs of past presidents have led to the cultural, economic and political transformations of today. *Get ANSWERS* during this enlightening and entertaining session as Goodwin brings to life successful presidents to provide insight for today’s leaders.

5:00 – 5:30 pm
**Book Signing with Doris Kearns Goodwin**

Goodwin’s recent work, *Leadership in Turbulent Times*, will be available to purchase during the book signing.

5:00 – 6:30 pm
**Leadership Summit Reception**

Join your peers from across the state and IHA Event Sponsors for drinks and hors d’oeuvres to close out the first day of this year’s Summit. Drawings for prizes from individual sponsors will take place during the reception. You must be present to win!

REGISTER TODAY at: tinyurl.com/2019-iha-summit
FRIDAY, SEPTEMBER 27

7:30 am
Registration

7:30 – 8:30 am
Breakfast Buffet with Event Sponsors

8:30 am – 12:00 pm
EXECUTIVE ROUNDTABLES

This program is offered in collaboration with the Chicago Health Executives Forum (CHEF), an independent chapter of the American College of Healthcare Executives (ACHE). You do not have to be an ACHE/CHEF member to attend. Registration is included in your full meeting registration fee. ACHE Face-to-Face education credit will be awarded to attendees.

8:30 – 10:00 am
Improving the Health Status of Your Community

Moderator:
Karen Teitelbaum, President and CEO, Sinai Health System, Chicago

Panelists:
Wayne H. Giles, MD, MS, Dean and Professor, School of Public Health, University of Illinois at Chicago
Anthony J. Perry, MD, Vice President of Ambulatory Transformation, Rush University Medical Center, Chicago
Woody Thorne, Vice President and Chief Development Officer, Southern Illinois Healthcare, Carbondale

Hospitals and health systems exist to serve the communities in which they reside. Though community health has always been a focus, new regulations as well as an increasing emphasis on value require them to take on an even more active role. The health of a community or geographic population has a critical impact on a healthcare organization’s planning, operations, financial sustainability, outcomes and success. This high-level executive panel will explore the state of community health improvement in Illinois and how new community-based approaches to care delivery will advance the health of Illinoisans in the future.
10:00 – 10:30 am
**Networking Break with Event Sponsors**

10:30 am – 12:00 pm
**Technology Innovations Changing the Face of Healthcare Delivery**

**Moderator:**
J.P. Gallagher, President and CEO,
NorthShore University HealthSystem, Evanston

**Panelists:**
Bobbie Byrne, MD, Chief Information Officer,
Advocate Aurora Health, Downers Grove
Linda Finkel, President,
AVIA, Chicago
David M. Hall, MD, FAAP, Senior Vice President and
Chief Medical Information Officer,
OSF HealthCare, Peoria
Bimal Shah, MD, MBA, Chief Medical Officer,
Livongo, Chicago

The continuing demand for higher quality healthcare at a lower cost drives change and innovation in healthcare delivery, especially in the use of technology. Advances in pharmacy, medical devices, information technology, biotechnology and other areas continue to transform healthcare delivery, alongside new entrants in healthcare services. This high-powered panel will discuss how health systems are using innovation in technology to improve the value of the healthcare they deliver, especially as care continues to migrate into community-based settings and the home.

12:00 – 2:00 pm
**CLOSING LUNCHEON**
Presentation of the 2019 IHA Advocacy Awards
Closing Address – Special guest to be announced

2:00 pm
**ADJOURNMENT**
Craig Deao
Managing Director, National Speaker and Author, Studer Group, a Huron Solution, Pensacola, Florida

An integral part of Studer Group, Deao is a senior leader for the organization’s speaking and conferences teams. He also directs thought leadership across Huron’s broader healthcare practice. Deao is a highly regarded national speaker on leadership, engagement, quality and patient safety.

Doris Kearns Goodwin
Presidential Historian and Pulitzer Prize-Winning Author

Doris Kearns Goodwin is a world-renowned presidential historian, public speaker, and Pulitzer Prize-winning and New York Times #1 best-selling author. Her seventh book, Leadership in Turbulent Times, was published in September 2018 to critical acclaim and became an instant New York Times bestseller. The book is a culmination of Goodwin’s five-decade career studying American presidents, with a focus on Abraham Lincoln, Theodore Roosevelt, Franklin Roosevelt and Lyndon Baines Johnson. Well known for her appearances and commentary on television, Goodwin is frequently seen in documentaries, including Ken Burns’ The History of Baseball and The Roosevelts: An Intimate History, and on news and cable network shows, including Meet The Press and The Late Show with Stephen Colbert.

CONCURRENT SESSION
The E-Factor: How Engaged Patients, Clinicians, Leaders and Employees Will Transform Healthcare

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Beverley H. Johnson, BSN, FAAN
President and Chief Executive Officer Institute for Patient-and Family-Centered Care, Bethesda, Maryland

Johnson developed her expertise in organizational development and management during her more than 30-year career in healthcare. She has worked as a healthcare professional providing direct care in hospitals, managing a hospital unit and teaching. An influential voice in her field, Johnson has provided technical assistance and consultation to over 300 hospitals and health systems across the U.S. and Canada.

James McHugh, MBA, FACHE
Managing Director and Healthcare Innovation & Digital Optimization Team Leader, Navigant Consulting, Inc., Chicago

McHugh has two key roles at Navigant: Managing Director of the firm’s revenue cycle consulting practice and leader of its internal healthcare innovation team. With HIDOT, McHugh focuses on developing new digital solutions for clients to increase organizational efficiency and enhance data intelligence capabilities.
ACHE

The Illinois Health and Hospital Association is authorized to award 5.5 hours of pre-approved ACHE Qualified Education credit (non-ACHE) for this program toward advancement or certification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward ACHE Qualified Education credit should indicate their attendance when submitting application to the American College of Healthcare Executives for advancement or recertification.

ACHE Face-to-Face Credit Education Program (Friday, September 27): This program has been developed and is presented locally by the Chicago Health Executives Forum. The American College of Healthcare Executives has awarded 3.0 (1.5 per session) ACHE Face-to-Face Education Credits to this program.

Nursing

The Illinois Health and Hospital Association (IHA) is authorized by the State of Illinois Department of Financial and Professional Regulation (license number 236.000109) to award up to 6.0 hours of nurse continuing education credit for this program.

CONTINUING EDUCATION

Registration Fees

<table>
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<th>Registration Fees</th>
<th>By Thur. 9/12/19</th>
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<tr>
<td>First Staff Member (per organization)</td>
<td>$425</td>
<td>$450</td>
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<tr>
<td>Each Add’l Staff Member</td>
<td>$375</td>
<td>$400</td>
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<tr>
<td>Hospital/Health System Board Member</td>
<td>$225</td>
<td>$250</td>
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<tr>
<td>Administrative Fellow</td>
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<tr>
<td>ACHE Face-to-Face Education Credit Sessions ONLY</td>
<td>$65</td>
<td>$75</td>
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CANCELLATION

Registrations may be canceled and refunds provided according to the following schedule:

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<th>Deadline Date</th>
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<tr>
<td>Received by September 12</td>
<td>100%</td>
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<tr>
<td>Received between September 13-19</td>
<td>50%</td>
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<td>Received after September 19</td>
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Registrants who do not cancel and do not attend are liable for the entire fee. Registrants unable to attend may send a substitute. For cancellations and substitutes, please contact Lorri Vanecek at lvanecek@team-iha.org or 630.276.5440.

IHA reserves the right to cancel or reschedule a program due to an insufficient number of registrants or other unforeseen circumstances. Registrants will be notified of cancellation prior to the date of the program.

Information and materials conveyed at programs are provided by the speakers and do not constitute the advice or opinion of IHA. Specific legal or other professional assistance should be obtained before relying on information conveyed to general audiences.

IHA wishes to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services. If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend this program, please contact Lorri Vanecek at 630.276.5440 or lvanecek@team-iha.org.

REGISTER TODAY at: tinyurl.com/2019-iha-summit
The Westin Lombard
70 Yorktown Center
Lombard, IL 60148
630.719.8000
tinyurl.com/2019-Summit-Hotel
RESERVATIONS:
888.627.9031

Rates:
$159 single and double/$174 triple (plus tax)

Room Discount Deadline:
Tuesday, September 4, 2019 by 5:00 PM

Hotel Amenities:
• Valet service and free self-parking
• Disability-accessible facilities
• Basic guest room internet access $14.95/day
• Premium guest room internet access $17.95/day
• Fitness center with whirlpool and indoor heated lap pool
• Jogging path
• Close proximity to Oak Brook and Yorktown shopping centers
• Close proximity to area golf courses

The Westin Lombard is a smoke-free hotel.
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