

IHA Clinical Services



ADVANCING BEHAVIORAL HEALTH

EMERGENCY PREPAREDNESS

RESTRUCTURING TEAM-BASED CARE



Your trusted voice and resource

**Innovative Learning and Training
for Leading Healthcare Issues**

“IHA’s Care of Behavioral Health Patients in the Emergency Department has provided a format for clinical leaders to share best practices and learn from one another.”

—Mary Shehan, Chief Nursing Officer, Weiss Memorial Hospital, Chicago

IHA Clinical Services is a community of hospital and health system leaders, physician champions, and point-of-care professionals collaborating on diverse healthcare issues through learning networks and training programs. IHA seeks to provide unique and valuable learning experiences that prepare members to lead effective operations and care teams to achieve positive outcomes for patients and communities.

IHA’s **2017 Clinical Services Portfolio** offers programming to advance point-of-care implementation activities and workforce readiness in:

Advancing Integrated Behavioral Health

Organizational awareness of the connection between behavioral health, physical health and care needs related to socio-economic status, particularly among high utilizers of the emergency department (ED), is essential to providing coordinated care that treats the whole person. This network addresses factors that hinder innovation, including gaps in systems of care, changing regulation and a lack of resources.

Enhancing Emergency Preparedness

Now more than ever, hospitals, their employees and the communities they serve must be prepared for catastrophic events that could impact their daily operations and lives. This highly regarded educational series includes a virtual Emergency Preparedness Exercise to meet the Centers for Medicare & Medicaid Services requirement that hospitals participate in preparedness exercises in a community-wide setting.

Restructuring Team-Based Care

Effective and efficient integration of physicians and advanced practice providers (APP) at the point of care is vital to enhancing the patient experience, ensuring top-of-license practices and reducing burnout. This learning forum provides strategies to effectively utilize physicians and APPs in a team-based setting.



PROGRAM FLEXIBILITY—LEARN YOUR WAY

Offering both in-person and virtual learning formats—with meeting locations in northern and central Illinois.

Explore our offerings



“The shortage of behavioral health providers and limited funding for behavioral healthcare is a major concern. IHA’s Care of Behavioral Health Patients in the Emergency Department is a key component of our successful navigation of this critical healthcare challenge.”

—Robyn Jackson, Director of Nursing Critical Care Services & ED, Swedish Covenant Hospital, Chicago

LEARNING NETWORKS

Integrated Behavioral Health Learning Network (in-person)

Comprised of behavioral health thought leaders from across Illinois, this learning network will focus on the critical issues facing hospitals, providers and communities, such as:

- ▶ Identifying strategies and best practices to better integrate and coordinate behavioral healthcare in the ED and across the care continuum
- ▶ Applying innovative learning models, including opportunities for simulation-based trainings

 **July 27, September 21 and December 13**—Meetings will be held at two IHA locations with video conferencing.

Transforming Team-Based Care Forum (in-person)

Designed for current and emerging physician and APP leaders and their senior administrators, this forum aims to build effective partnerships that enhance team-based care.

The forum centers on an exclusive networking opportunity that will feature national and local experts discussing topics that directly impact patient care, improve physician and APP collaboration, and alleviate system pain points that lead to burnout.

 **November 30**



“IHA’s emergency preparedness exercises are simply the best and easiest way to run this portion of your emergency preparedness program smoothly and successfully. Participants are taken through the exercise path skillfully, expertly and with a great sense of ease.”

—Jason A. Parker, Program Manager, Business Continuity & Safety, Northwestern Medicine Central DuPage Hospital, Winfield



TRAINING

Workplace Violence Webinar (virtual)

This program will identify how to establish an effective workplace violence prevention and response program by guiding your organization’s planning group through the basic steps of developing programs, policies and prevention strategies.

 **July 19**

Active Threats Workshop (in-person)

With hospitals considered soft targets, knowing how to respond to violence is critical to ensuring the safety of patients and hospital employees. This workshop will train all levels of hospital staff, from administration to nurses on floor units. You’ll learn about the current thinking, planning strategies and training approaches to prepare hospitals and their staff for active shooter events.

 **August 23**

Emergency Preparedness Exercise (virtual)

This comprehensive exercise is designed for Safety Directors and Officers, Emergency Management Directors, Directors of Environmental

Care or Facilities, Risk Managers and EMS Coordinators to:

- ▶ Build capacity and capability to prepare for and respond to incidents that stress normal hospital daily operations.
- ▶ Discuss healthcare safety challenges with peers around the state.
- ▶ Achieve compliance with various regulatory and accreditation bodies.

It also provides hospitals with an opportunity to receive customized activities for their work toward meeting the emergency preparedness exercise goals of:

- ▶ Centers for Medicare & Medicaid Services
- ▶ The Joint Commission
- ▶ Det Norske Veritas Germanischer Lloyd
- ▶ Healthcare Facilities Accreditation Program
- ▶ Commission on Accreditation of Rehabilitation Facilities
- ▶ Emergency Department Approved for Pediatrics and Standby Emergency Department for Pediatrics facility recognition

 **September – November***



“IHA’s emergency preparedness exercises are adaptable to what your facility is looking to accomplish, its capabilities and its size. The best thing about participating is that IHA does all the work for you—all you have to do is show up, play and learn.”

—Adam Greenberg, Emergency Preparedness Coordinator, Presence Saint Francis Hospital, Evanston

DISCOUNTED RESOURCES

Members will get discounted rates to **IHA’s top programs**, including:

Signature Events

- ▶ IHA Small & Rural Hospitals Annual Meeting:
June 22–23, 2017 in Springfield
- ▶ IHA Leadership Summit:
Sept. 12–13, 2017 in Lombard

Other Programming

- ▶ The Leadership Academy for Healthcare Transformation, jointly offered by IHA and Rush University
- ▶ Various IHA Webinars



JOIN TODAY!

Submit your commitment letter for IHA’s 2017 Clinical Services portfolio.
alliance4ptsafety.org/Clinical-Services.aspx