

COVID-19: Illinois hospitals and health systems response

Illinois' more than 200 hospitals and nearly 40 health systems took swift action in response to the coronavirus outbreak thanks to staunch preparation and training. Learn about their ongoing efforts.

COVID-19 HOTLINE

- [The Illinois Poison Center](#) and IDPH launched a coronavirus hotline to assist healthcare providers and the general public. (*KFVS 12, Feb. 8*)

ELECTIVE SURGERIES

- [Edward-Elmhurst Health System](#) is adopting new measures to deal with the coronavirus outbreak, including screening all visitors for flu-like symptoms before allowing entrance into the hospital, not allowing anyone under 18 to visit, cancelling all elective surgeries and closing all of their fitness centers (*Kane County Chronicle, March 16*)
- [HSHS St. John's Hospital, Memorial Health System and SIU Medicine](#) implemented additional screening for patients entering their facilities and have canceled elective surgeries. (*The State Journal-Register, March 17*)
- [Advocate BroMenn Medical Center in Normal and Advocate Eureka Hospital in Eureka](#) have made several changes to prevent the spread of COVID-19, including canceling non-urgent visits and some elective surgeries and implementing visitor restrictions. (*The Pantagraph, March 18*)
- [NorthShore University HealthSystem](#) canceled elective surgeries and turned outpatient sites into screening centers to expand capacity for possible COVID-19 patients. (*Health News Illinois, March 27*)
- [OSF HealthCare St. Joseph Medical Center](#) in Bloomington enacted visitor restrictions and delayed non-urgent surgeries to keep beds open. (*The Pantagraph, March 27*)
- [Galesburg Cottage Hospital delayed elective surgeries](#) to increased capacity and conserve supplies. (*The Register-Mail, March 28*)
- [OSF Healthcare St. Mary Medical Center](#) in Galesburg postponed elective surgeries, implemented enhanced screening and isolation protocol, and enacted efforts to conserve supplies. (*The Register-Mail, March 28*)
- [Pana Community Hospital](#) is delaying elective and non-emergency procedures and conserving supplies to prepare for a potential surge of COVID-19 patients. (*NPR, March 31*)
- [Rush University Medical Center](#) in Chicago is expanding ICU capacity into other units that are not in use because of suspension of elective surgery. (*Chicago Sun-Times, March 31*)
- [Morris Hospital and Healthcare Centers](#) extended suspension of all non-critical elective surgeries until April 30. (*WCSJ, April 7*)

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- [Jersey Community Hospital](#) in Jerseyville delayed certain procedures and manages a COVID-19 hotline for its community. (*Business Insider, April 10*)
- [FHN Memorial Hospital](#) in Freeport canceled all elective procedures to expand capacity and staffing. (*Journal Standard, April 14*)
- [Katherine Shaw Bethea Hospital](#) in Dixon is planning how to safely restart elective procedures once they are able to do so. (*Facebook, April 24*)
- [AMITA Health St. Mary's Hospital and Riverside Healthcare](#) in Kankakee are working with public health officials to safely resume elective procedures. (*Daily Journal, May 2*)
- [Morrison Community Hospital](#) will begin resuming elective procedures with enhanced safeguards. (*Clinton Herald, May 6*)
- [Advocate BroMenn Medical Center in Normal, Advocate Eureka Hospital, Decatur Memorial Hospital, Memorial Health System, OSF HealthCare Saint James-John W. Albrecht Medical Center in Pontiac and Sarah Bush Lincoln Health Center in Mattoon](#) are preparing to resume elective surgeries. (*Pantagraph, May 7*)
- [HSHS St. Mary's Hospital](#) in Decatur is working on a process to safely resume elective surgeries. (*Pantagraph, May 7*)
- [OSF HealthCare St. Joseph Medical Center](#) in Bloomington has taken steps to reduce infection risk and is looking to resume elective surgeries in a safe and prescriptive manner. (*Pantagraph, May 7*)
- [HSHS St. Anthony's Memorial Hospital](#) in Effingham will resume certain elective surgeries while following safety guidelines. (*Premier Broadcasting, May 8*)
- [OSF HealthCare Saint Anthony Medical Center](#) in Rockford will resume elective surgeries with strict sanitation practices and other extra safeguards. (*My Stateline, May 9*)
- [OSF HealthCare Saint Francis Medical Center](#) in Peoria is taking a phased-in approach to resume elective surgeries in order to conserve PPE. (*Central Illinois Proud, May 9*)
- [Sarah Bush Lincoln Health Center](#) in Mattoon will resume some procedures. Their leaders assure patients the hospital is a safe place to seek care. (*JG-TC, May 9*)
- [Northwestern Medicine](#) is taking a measured approach to safely resuming elective procedures. (*Daily Herald, May 11*)
- [Gateway Regional Medical Center](#) in Granite City will resume delayed services with enhanced infection control protocol. (*Advantage News, May 13*)

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- [Memorial Hospital, Chester](#) is resuming elective surgeries following all state and federal safety guidelines and precautions. *(Facebook, May 13)*
- [SSM Health](#) is carefully reopening for deferred surgeries and ambulatory procedures and implementing a restoration plan. *(Advisory Board, May 21)*

EMERGENCY PREPAREDNESS/TRAINING

- [UnityPoint Health's](#) infection control team began monitoring the situation from an early date and ensured all staff followed CDC guidelines. *(The State Journal-Register, Jan. 23)*
- [AMITA Health St. Alexius Medical Center](#) in Hoffman Estates was well-prepared to treat Illinois' first coronavirus patient thanks to established infection control protocols and advanced cooperation with the CDC. *(ABC 7 Chicago, Jan. 26)*
- [Advocate Aurora Health](#) assembled a team of infection prevention, emergency preparedness, supply chain and other departments to ensure all facilities have ample supplies and support to keep patients and team members safe. *(Daily Herald, March 2)*
- [Northwest Community Healthcare](#) in Arlington Heights held staging drills for rapid triage and implemented screening and isolation procedures to protect staff and other patients. *(Daily Herald, March 2)*
- [Silver Cross Hospital in New Lenox and AMITA Health Saint Joseph Medical Center in Elgin](#) announced their Infection Prevention and Emergency Preparedness teams have been working tirelessly to prepare for potential COVID-19 patients. *(The Herald-News, March 6)*
- [Advocate Good Shepherd Hospital](#) in Barrington was prepared to treat a coronavirus patient while maintaining a safe facility, as its infection preventionists, physicians and nurses had undergone rigorous training. *(The Northwest Herald, March 10)*
- [Anderson Hospital](#) in Maryville conducts emergency preparedness training in the community year-round and has implemented a COVID-19 Planning Team. *(The Intelligencer, March 10)*
- [Memorial Health System](#) opened an incident command center to coordinate its response to the virus and work with other hospitals and public health departments. *(NPR Illinois, March 10)*
- [NorthShore University HealthSystem](#) created a cross-functional COVID-19 team that meets daily to address supplies, planning and readiness to ensure safe and effective care. *(The Daily Northwestern, March 11)*
- [Union County Hospital](#) in Anna has held mock COVID-19 drills to prepare staff and its healthcare system, Quorum Healthcare, is designating a response team for all its hospitals. *(WSIL TV, March 11)*
- [Galesburg Cottage Hospital](#) is continually evaluating its emergency plan and working with other hospitals to ensure adequate staff, supplies and beds. *(The Register-Mail, March 13)*

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- [Gateway Regional Medical Center](#) in Granite City is actively screening patients for symptoms and working closely with the local health department. Their clinical and infection control leaders are trained and equipped for outbreaks like COVID-19. (*Advantage News, March 18*)
- [OSF St. Elizabeth Medical Center](#) in Ottawa has an emergency operations surge plan and has been training staff on potential scenarios. (*My Web Times, March 24*)
- [OSF HealthCare](#) had Disaster Preparedness plans in place before COVID-19 and is projecting how many supplies it may need. (*Central Illinois Proud, March 25*)
- [Blessing Health System](#) in Quincy began planning before COVID-19 was declared a pandemic: it mobilized a screening center, activated a 24/7 hotline, trained staff to handle the crisis, created additional airborne isolation rooms and built a supply of PPE. (*Herald-Whig, March 26*)
- [Cook County Health](#) began preparations for COVID-19 patients in January, including designating specific units for patients, restricting visitors, closing entrances and providing masks for new patients. (*Yahoo News, March 28*)
- [Horizon Health](#) in Paris is preparing for COVID-19 with the Edgar County Public Health Department and Dental Clinic and the Edgar County Emergency Service Disaster Agency. (*Facebook, March 31*)
- [Hospital Sisters Health System](#) is continuously evaluating how to best align staff and resources to meet community needs as the pandemic evolves. (*State Journal-Register, April 3*)
- [OSF HealthCare Saint Anthony Medical Center](#) in Rockford erected an outdoor tent and held a mock drill to prepare for a possible influx of COVID-19 patients. (*RR Star, April 3*)
- [OSF HealthCare Saint Francis Medical Center](#) in Peoria is prepared to increase its ICU bed capacity in the event of a patient surge. Preparedness measures include delaying elective surgeries, redeploying workers and identifying alternative local sites. (*JournalStar, April 3*)
- [AMITA Health St. Mary's Hospital and Riverside Healthcare](#) in Kankakee are working with public health officials to assist the Shapiro Development Center with its COVID-19 response. (*IDHS, April 7*)
- [SSM Health](#)—with hospitals in Mount Vernon and Centralia—has a detailed surge plan for a possible influx of COVID-19 patients. The hospitals set up triage tents outside and expanded negative pressure rooms. (*KFVS, April 8*)
- [Rush University Medical Center](#) in Chicago has a COVID-19 command center staffed by roughly 90 team members from various departments. (*Chicago Tribune, April 9*)
- [Sparta Community Hospital](#) is prepared for a potential surge of patients thanks to emergency preparedness plans. (*Facebook, April 15*)

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- [Katherine Shaw Bethea Hospital](#) in Dixon says they are over 95% prepared for a surge thanks to early planning. (*Facebook, April 24*)
- [OSF HealthCare Saint Francis Medical Center](#) in Peoria gets constant guidance from its infectious disease unit on managing COVID-19. (*Central Illinois Proud, April 27*)
- [Massac Memorial Hospital](#) in Metropolis is sharing information with hospitals in Western Kentucky to prepare for surges, align treatment efforts and address resource needs. (*Marshall County Tribune-Courier, April 28*)
- [HSHS St. Anthony Memorial Hospital](#) in Effingham is closely monitoring the high infection rate in Jasper County. The hospital has a seamless process for transferring and isolating patients. (*Chicago Tribune, May 1*)
- [OSF HealthCare](#) has learned valuable lessons about COVID-19 by monitoring the situation in Chicago, a hotspot. (*Chicago Tribune, May 1*)
- [FHN Memorial Hospital](#) in Freeport announced its environmental services team has strengthened its already thorough cleaning regimen to include more frequent attention to high-touch surfaces in patient areas and increased use of UV to disinfect patient and waiting areas. (*Journal Standard, May 5*)
- [Franciscan Health](#) in Olympia Fields reorganized operations, including creating separate units for COVID-19 patients. (*Homewood-Flossmoor Chronicle, May 11*)
- [SSM Health](#) set up regional incident command centers and system-wide task forces to provide guidance on infectious disease control, employee health, clinical operations, facility planning and supply chain. (*Advisory Board, May 21*)

PERSONAL PROTECTIVE EQUIPMENT/BED AVAILABILITY

- [Northwestern Memorial Hospital](#) in Chicago is a pilot site for real-time inventory reporting to allow for resource sharing with other facilities—as part of a CDC-sponsored project. (*NPR Illinois, March 12*)
- [Ann & Robert H. Lurie Children’s Hospital](#) of Chicago made arrangements for a potential 20% increase in patients due to COVID-19. (*WBEZ News, March 17*)
- [Edward-Elmhurst Health System](#) erected tents outside Elmhurst Hospital and Edward Hospital in Naperville. The system has a backup supply of personal protective equipment and is reorganizing operations to prepare for an influx of patients. (*Chicago Tribune, March 18*)
- [Shirley Ryan AbilityLab](#) in Chicago is allowing acute-care hospitals to free up beds for COVID-19 patients by accepting patients with rehabilitation needs who require hospitalization but do not require intensive or critical care. The AbilityLab is also prepared to accept patients regardless of rehabilitation need, if necessary. (*Modern Healthcare, March 19*)

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- [MetroSouth Medical Center](#) in Blue Island reopened to potentially receive quarantined coronavirus patients. (*Patch, March 23*)
- [Illinois Valley Community Hospital in Peru, Perry Memorial Hospital in Princeton and St. Margaret's Health in Spring Valley](#) have extra beds available and continue planning for a potential surge in patients. (*My Web Times, March 24*)
- [Mercyhealth Javon Bea Hospital, SwedishAmerican Hospital and OSF Saint Anthony Medical Center](#) in Rockford are all ramping up bed capacity and preparing to activate contingency plans to treat a potential surge of COVID-19 patients. (*Journal Standard, March 27*)
- [Northwestern Medicine Woodstock Hospital and Mercyhealth Hospital and Medical Center](#) in Harvard have plans to increase bed capacity. (*Northwest Herald, March 28*)
- [University of Chicago Medicine](#) is requiring all staff—from doctors to housekeepers—to wear masks to mitigate the potential spread of COVID-19. (*Yahoo News, March 28*)
- [Ann & Robert H. Lurie Children's Hospital](#) in Chicago invited hospitals to transfer their non-COVID-19 pediatric patients to Lurie to free up bed capacity at other hospitals. (*WBEZ, March 30*)
- [OSF HealthCare Little Company of Mary Medical Center](#) in Evergreen Park ramped up construction of its expanded emergency department to ensure it was ready for possible coronavirus patients. The renovated department has additional rooms designed for isolation, if needed. (*Patch, March 30*)
- [Memorial Hospital in Belleville and Memorial Hospital East in Shiloh, Missouri](#), are preparing for a potential surge of patients and are conserving supplies. (*Belleville News-Democrat, March 31*)
- [Holy Cross Hospital and Mount Sinai Hospital](#) in Chicago are ramping up surge plans, using mobile triage trailers and repurposing staff and rooms to treat more COVID-19 patients. (*Chicago Sun-Times, March 31*)
- [Advocate Sherman Hospital's former campus in Elgin and Westlake Hospital in Melrose Park](#) will re-open to provide overflow capacity for COVID-19 patients. (*CBS, April 2*).
- [NorthShore University HealthSystem](#) plans to convert Glenbrook Hospital in Glenview into a fever and respiratory infection hospital—with additional extra ICU space—for potential COVID-19 patients. (*Evanston RoundTable, April 2*)
- [Abraham Lincoln Memorial Hospital and Hopedale Medical Complex](#) have surge capacity plans in place. (*Pantagraph, April 3*)
- [The Carle Foundation](#) worked with the University of Illinois secure overflow space for COVID-19 patients, if needed. (*News-Gazette, April 3*)

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- [Memorial Health System](#) is preserving PPE for staff by postponing elective surgeries and maintaining constant communication with new and existing vendors. *(State Journal-Register, April 3)*
- [OSF HealthCare Saint James-John W. Albrecht Medical Center](#) in Pontiac has capacity plans in place for a potential surge of patients, including a tent erected outside. *(Pantagraph, April 3)*
- [OSF HealthCare St. Joseph Medical Center](#) in Bloomington relocated its infusion clinic to use the space for potential COVID-19 patients. The hospital also has the potential to convert existing beds into ICU beds. *(Pantagraph, April 3)*
- [NorthShore University HealthSystem Glenbrook Hospital](#) has been designated as a COVID-19 treatment center with a negative air pressure system for isolation. The hospital has strict screening measures, as well as plans to expand ICU capacity. *(Journal & Topics, April 4)*
- [NorthShore University HealthSystem](#) is in constant dialogue with its employees to ensure they feel consistently safe with PPE. *(WTTW, April 6)*
- [Horizon Health](#) in Paris quickly converted its outpatient surgery area into a fully stocked isolated unit for potential COVID-19 patients. *(Facebook, April 7)*
- [OSF HealthCare Little Company of Mary Medical Center](#) in Evergreen Park expanded its ICU capacity and plans to add more beds. *(Chicago Tribune, April 8)*
- [SSM Health's](#) supply chain teams are dedicated to exploring traditional and non-traditional options to secure additional PPE for staff. *(KFVS, April 8)*
- [Blessing Health System](#) is increasing critical care beds and cross training nurses to prepare for a potential surge in patients. *(WGEM, April 9)*
- [Rush University Medical Center](#) in Chicago has accepted patient transfers from other hospitals that are unable to care for them. *(Chicago Tribune, April 9)*
- [Advocate Aurora Health](#) is converting space for new ICU beds. Some of their hospitals have added temporary structures to accommodate a surge. *(Chicago Tribune, April 10)*
- [AMITA Health Saint Francis Hospital](#) in Evanston more than doubled its ICU bed capacity and has designated floors for COVID-19 patients, non-COVID-19 patients and overflow. *(Evanston Roundtable, April 10)*
- [FHN Memorial Hospital](#) in Freeport is conserving PPE for COVID-19 and the hospital's Incident Command team is working to ensure they can accommodate a potential influx of patients. *(Journal Standard, April 14)*

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- [Mercyhealth Javon Bea Hospital - Rockton Avenue Campus](#) plans to convert itself into a singular location to treat COVID-19 patients. This will allow other surgeries to safely resume at the hospital's Riverside Campus. *(Fox 39, April 16)*
- [Ingalls Memorial Hospital in Harvey and Vista Medical Center East in Waukegan](#) will soon have new field hospital units to improve patient management and flow while treating at-risk COVID-19 patients. *(Crain's, April 16)*
- [Advocate Lutheran General Hospital](#) in Park Ridge is able to separate COVID-19 patients from other patients through the use of dedicated COVID-19 units. *(Chicago Tribune, April 20)*
- [Morris Hospital & Healthcare Centers](#) activated its Incident Command team on March 13, added extra ICU beds and converted a nursing unit to a dedicated COVID-19 unit. *(My Web Times, April 20)*
- [SwedishAmerican Hospital](#) is beginning to implement its surge plans as it continues to admit more COVID-19 patients. *(WIFR, April 24)*
- [AMITA Health Saint Francis Hospital](#) in Evanston added extra ICU beds, dedicated a floor for COVID-19 and began planning early on how to ration supplies if they reached capacity. *(The Daily Northwestern, April 25)*
- [Genesis Health](#) has designated isolation rooms for potential COVID-19 patients. *(YouTube, May 12)*
- [Ferrell Hospital](#) in Eldorado continues to conserve PPE and train staff on using ventilators. *(WSIU, May 13)*
- [Silver Cross Hospital](#) in New Lenox expanded ICU capacity and converted two entire wings into negative pressure rooms. *(The Herald-News, May 15)*

SCREENING

- [OSF HealthCare](#) already had travel screening protocols in place from the 2014 Ebola outbreak and added extra precautions to prepare for the novel coronavirus. *(The State Journal-Register, Jan. 23)*
- [Kishwaukee Hospital in DeKalb and Valley West Hospital in Sandwich](#)—two of Northwestern Medicine's facilities—were prepared with established screening and isolation protocols, including an isolation ward and working with a patient's employer to ensure safety. *(Northern Public Radio, March 2)*
- [Rush University Medical Center, NorthShore University HealthSystem, AMITA Health and University of Chicago Medicine](#) are using enhanced screening and sanitation protocols, as well as visitor restrictions to prevent the spread of COVID-19. *(Crain's, March 10)*

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- [Memorial Health System](#) implemented visiting restrictions and opened a respiratory screening clinic at its ExpressCare clinic to screen patients for the COVID-19 virus and reduce emergency room crowding. (*The State Journal-Register, March 16*)
- [Hopedale Medical Complex](#) erected a triage tent outside its emergency room doors and is conducting screening for all patients. (*Peoria Journal Star, March 17*)
- [Sarah D. Culbertson Memorial Hospital](#) in Rushville has restricted entrances and established screening at all entry points into the hospital and setting up tents outside their emergency room (*KHQA TV, March 17*)
- [Rush Copley Medical Center](#) in Aurora established a forward triage in its emergency department to mitigate the spread of the virus—and is working to free up beds. (*Chicago Tribune, March 20*)
- [HSHS St. Elizabeth's Hospital](#) in O'Fallon has a multidisciplinary team dedicated to the COVID-19 outbreak, which implemented measures like visitor restrictions and screening all staff and patients. (*Belleville News-Democrat, March 19*)
- [Abraham Lincoln Memorial Hospital in Lincoln, Passavant Area Hospital in Jacksonville and Taylorville Memorial Hospital](#) have all implemented strict visitor restrictions. (*Illinois Times, March 19*)
- [HSHS St. Anthony's Memorial Hospital](#) in Effingham enacted visitor restrictions and erected a triage tent outside its emergency department to treat potential coronavirus patients. (*Effingham Daily News, March 19*)
- [Northwestern Medicine Delnor Hospital](#) in Geneva set up an outdoor tent to screen potential coronavirus patients. (*Chicago Tribune, March 20*)
- [Morrison Community Hospital](#) opened a special clinic for patients who exhibit possible COVID-19 symptoms. (*Prairie Advocate, March 25*)
- [Katherine Shaw Bethea Hospital](#) in Dixon offers lessons learned from its first week of conducting drive-thru testing for potential COVID-19 patients. (*AHA, March 26*)
- [Advocate BroMenn Medical Center in Normal and Advocate Eureka Hospital](#) erected tents to accommodate a possible surge of patients. (*The Pantagraph, March 27*)
- [AMITA Health St. Mary's Hospital in Kankakee](#) is fully staffed and working diligently to prepare for a possible surge in patients. (*Daily-Journal, March 28*)
- [Iroquois Memorial Hospital](#) in Watseka erected a tent outside its facility to screen potential COVID-19 patients. (*Daily-Journal, March 28*)

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- [Riverside Healthcare](#) in Kankakee has 60 isolation rooms and a tent outside with the ability prepared to create additional isolation rooms if necessary. *(Daily-Journal, March 28)*
- [OSF HealthCare Heart of Mary in Urbana and OSF HealthCare Sacred Heart Medical Centers in Danville](#) erected tents outside their emergency departments to screen patients and protect staff from COVID-19. *(Fox Illinois, April 1)*
- [Advocate Christ Medical Center](#) in Oak Lawn erected an overflow triage tent in its parking lot to treat potential COVID-19 patients in a sterile environment. *(The Reporter, April 2)*
- [OSF HealthCare Little Company of Mary Medical Center](#) in Evergreen Park set up an overflow tent for additional capacity if needed. *(The Reporter, April 2)*
- [Palos Hospital](#) erected a tent in front of its entrance and enacted visitor restrictions to curb the spread of COVID-19. *(The Reporter, April 2)*
- [Jersey Community Hospital](#) in Jerseyville created a drive-through respiratory clinic and implemented visitor restrictions. *(Business Insider, April 10)*
- [Hospital Sisters Health System](#) released guidance on how to properly use masks and gloves to prevent the spread of COVID-19. *(Olney Daily Mail, April 14)*
- [Decatur Memorial Hospital](#) is screening patients in an outdoor tent to prevent potential COVID-19 exposure. *(Herald-Review, April 19)*
- [Passavant Area Hospital](#) in Jacksonville will offer drive-thru outpatient laboratory services to prevent potential COVID-19 exposure inside the hospital. *(Fox Illinois, May 1)*
- [Katherine Shaw Bethea Hospital](#) in Dixon is screening all patients and requiring everyone to wear a mask. Staff separates symptomatic patients for evaluation. *(Facebook, May 2)*
- [Shirley Ryan AbilityLab](#) in Chicago partnered with Northwestern University to create a new wireless wearable monitor for COVID-19 patients to help track symptoms and other information. *(CBS, May 4)*
- [Ferrell Hospital](#) in Eldorado is screening anyone who enters its facilities and symptomatic patients will be directed to the respiratory tent for further screening and, if necessary, testing. *(Facebook, May 11)*
- [Genesis Health](#) is screening all patients and staff and will continue to enforce visitor restrictions and social distancing. *(YouTube, May 12)*

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- [OSF HealthCare](#) offers telehealth and has plans in place to conserve critical supplies in the event of a shortage. (*Advantage News, Feb. 28*)
- [Mercyhealth Rockford](#)—which already offers telehealth services—provided guidance for local patients who experience flu-like symptoms. (*MyStateline.com, March 11*)
- [Advocate Aurora Health](#) used simulation training to prepare staff for COVID-19 patients, expanded telehealth services and implemented visitor restrictions at all locations. (*Patch, March 16*)
- [SSM Health](#) is offering free virtual visits for all Illinois residents concerned about COVID-19. (*News Tribune, March 16*)
- [Memorial Health System](#) is offering free virtual care 24/7 to anyone in central Illinois regardless of insurance status. (*The State Journal-Register, March 17*)
- [Rush Copley Medical Center in Aurora and Edward-Elmhurst Health System](#) are working to expand telemedicine offerings to increase access to care and mitigate the spread of COVID-19. (*Chicago Tribune, March 20*)
- [Blessing Health System and Illini Community Hospital](#) are offering telehealth visits to protect patients and staff from potential COVID-19 exposure. (*KHQA March 21*)
- [Hospital Sisters Health System](#) is waiving the fee for 24/7 virtual visits related to screening and evaluation of coronavirus. (*HSHS News & Events, March 26*)
- [Northwestern Memorial Hospital](#) in Chicago has expanded telemedicine offerings so patients can continue to seek care using secure video links. (*Chicago Sun-Times, March 29*)
- [Blessing Health System](#) in Quincy is working to expand its telehealth offerings to rural areas. (*KHQA, April 6*)
- [Ferrell Hospital](#) in Eldorado is now offering virtual visits and allowing patients to remain in their cars for some visits. (*The Southern Illinoisan, April 6*)
- [Southern Illinois Healthcare](#) is now offering telehealth for outpatient services including mental health treatment. (*The Southern Illinoisan, April 6*)
- [Hospital Sisters Health System](#) is collaborating with Walgreens to expand affordable telehealth. (*Walgreens, April 9*)
- [Jersey Community Hospital](#) in Jerseyville is expanding its telehealth offerings amid COVID-19. (*Business Insider, April 10*)
- [OSF HealthCare](#) is deploying pandemic health workers to virtually care for COVID-19 patients who do not require hospitalization. (*Fox Illinois, April 14*)

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- [Morris Hospital & Healthcare Centers](#) quickly established telemedicine appointments amid COVID-19. (*My Web Times, April 20*)
- [MacNeal Hospital in Berwyn and Rush Oak Park Hospital](#) offer telemedicine appointments amid COVID-19. (*Chicago Tribune, April 21*)
- [Katherine Shaw Bethea Hospital in Dixon](#) has a virtual care app to screen patients for COVID-19, as well as a COVID-19 hotline. (*QuadCities.com, April 22*)
- [OSF HealthCare](#) is using digital solutions to protect staff and continue to serve patients. (*Health Leaders Media, April 28*)
- [Northwest Community Healthcare](#) in Arlington Heights expanded its telehealth program amid COVID-19. (*Daily Herald, May 10*)

TESTING

- [The Carle Foundation Hospital](#) in Urbana launched a new sentinel surveillance program to potentially identify local coronavirus patients who may not have an apparent connection, such as travel history. (*The News-Gazette, March 5*)
- [Rush University Medical Center](#) in Chicago raised a special tent in its ambulance bay to test coronavirus patients, giving the rest of the facility an extra line of defense against the easily spread virus. (*Chicago Sun-Times, March 10*)
- [Advocate Good Shepherd](#) in Barrington starts drive-thru coronavirus testing—among one of the first nationwide to test patients from their cars to prevent the virus from spreading to others. (*Crain's, March 12*)
- [NorthShore University HealthSystem](#) in Evanston is conducting in-house coronavirus testing for symptomatic patients—and sharing data with labs around the country to help validate their own testing. (*Crain's, March 16*)
- [Advocate Lutheran General Hospital](#) in Park Ridge is Advocate Aurora Health's second location to offer drive-thru coronavirus testing in a controlled-access location to qualifying patients. (*Crain's, March 18*)
- [SSM Health](#) set up drive-thru testing sites in Mount Vernon and Centralia, as well as online screening for everyone, not just SSM patients. (*Belleville News-Democrat, March 19*)
- [Mount Sinai Hospital](#) in Chicago opened trailers and tents in its parking lot to receive and assess potential COVID-19 patients. (*NBC Chicago, March 25*)
- [Carle Foundation Hospital](#) in Campaign began offering COVID-19 testing on site, with results available within 24 hours, to reduce strain on the state. (*WAND TV, March 28*)

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- [Roseland Community Hospital](#) will offer drive-thru coronavirus testing starting April 3. *(ABC, April 2)*
- [Riverside Healthcare](#) in Kankakee is capable of doing 300 tests a day, with results returned in two to three days. *(Daily Journal, April 8)*
- [Anderson Hospital in Maryville and Southern Illinois Healthcare](#) will work together to test more patients for COVID-19. *(Belleville News-Democrat, April 10)*
- [Ann & Robert H. Lurie Children's Hospital](#) of Chicago is partnering with four health centers to perform 400 additional COVID-19 tests every day for low-income residents on the city's west and south side. *(Chicago Crusader, April 11)*
- [Touchette Hospital](#) in Centreville has an outdoor tent for COVID-19 testing. *(KMOV, April 11)*
- [FHN Memorial Hospital](#) in Freeport erected a tent in the parking lot for drive-through testing and triage. *(Journal Standard, April 14)*
- [Rush University Medical Center](#) and the University of Illinois at Chicago partnered to provide homeless Chicagoans with COVID-19 testing, education and screening. *(Block Club Chicago, April 14)*
- [Massac Memorial Hospital](#) in Metropolis established a drive-through COVID-19 testing site. *(The Paducah Sun, April 15)*
- [Ingalls Memorial Hospital](#) in Harvey and the University of Chicago are working together to perform 1,000 COVID-19 tests daily on the city's South Side, as well as the south suburbs. *(WTTW, April 16)*
- [Blessing Health System](#) in Quincy is expanding COVID-19 testing regardless of a patient's insurance status. *(KHQA, April 22)*
- [Katherine Shaw Bethea Hospital in Dixon and Rochelle Community Hospital](#) partnered to conduct COVID-19 testing in Lee County. *(QuadCities.com, April 22)*
- [Loretto Hospital](#) in Chicago is offering free COVID-19 tests to patients, healthcare workers and first responders on the city's West Side. *(Crain's, April 24)*
- [The Carle Foundation Hospital](#) in Urbana is processing thousands of additional COVID-19 tests with the University of Illinois. *(News-Gazette, April 26)*
- [Swedish Hospital](#) in Chicago is now offering free drive-through COVID-19 testing regardless of insurance status. *(Block Club Chicago, April 27)*

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- [AMITA Health Saint Francis Hospital and NorthShore University HealthSystem](#) in Evanston are planning to roll out COVID-19 antibody testing. (*Daily Northwestern, April 29*)
- [Norwegian American Hospital](#) in Chicago is now conducting COVID-19 testing for communities disproportionately affected by the virus. (*Chicago Sun-Times, April 30*)
- [Blessing Health System](#) in Quincy has secured two testing systems to provide rapid COVID-19 results. (*WGEM, May 14*)

WORKFORCE

- [Cook County Health](#) has trained over 1,000 healthcare workers, from nurses to transporters, to help manage the coronavirus epidemic and is designating isolation wards if needed. (*Chicago Tribune, March 12*)
- [Katherine Shaw Bethea Hospital](#) in Dixon is building a pool of babysitters to assist employees with potential childcare needs. (*Katherine Shaw Bethea Hospital, March 17*)
- [Rush Oak Park Hospital](#) is rearranging staff and operations to handle the coronavirus outbreak. (*WGN TV, March 18*)
- [Sinai Health System](#) is working to keep staff levels high by offering bonuses to workers and streamlining and consolidating certain units. (*Chicago Tribune, March 18*)
- [Edward-Elmhurst Health System and Rush Copley Medical Center in Aurora](#) are dedicated to finding childcare options for employees on the frontline of this crisis. (*Chicago Tribune, March 20*)
- [Blessing Health System](#) is calling on anyone with an expired EMS license to serve as an EMS provider to support staffing during COVID-10. (*WGEM, March 26*)
- [Carle Health](#) is expanding sick time to part-time employees and providing take-home meals for employees to relieve stress and reduce trips to the grocery store. The system is also assisting with childcare and lodging for staff on the front lines. (*News-Gazette, April 2*)
- [OSF HealthCare](#) is offering increased flexibility for paid time off and financial aid for employees in need. (*News-Gazette, April 2*)
- [Advocate Christ Medical Center in Oak Lawn and Northwestern Memorial Hospital in Chicago](#) are offering lucrative pay to reinforce ICU staff. (*WBEZ, April 3*)
- [La Rabida Children's Hospital](#) staff in Chicago receive free breakfast and lunch and positive encouragement amid extra safety and sanitation precautions for COVID-19. (*NBC, April 3*)
- [NorthShore University HealthSystem](#) has a committee to ensure adequate staffing and is training redeployed workers to manage ventilators. (*WBEZ, April 3*)

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- [Roseland Community Hospital](#) on Chicago's Far South Side is actively working to reinforce its workforce. (*WBEZ, April 3*)
- [OSF HealthCare](#) top executives are taking a pay cut to lend support to furloughed employees, who will continue to receive benefits including health insurance. (*WIFR, April 7*)
- [Memorial Health System](#) created a COVID-19 Colleague Redeployment Center in March to minimize potential pay disruptions for employees and prepare for a patient surge. (*WCIA, April 8*)
- [Advocate Aurora Health](#) has implemented special pay for employees on the front lines. (*Milwaukee Business Journal, April 9*)
- [Carle Health](#) has dipped into its savings to avoid employee furloughs and pay cuts. (*News-Gazette, April 10*)
- [OSF HealthCare](#) partnered with the state to diagnose and fight COVID-19 via the Remote Patient Monitoring Program. Eligibility is universal, regardless of insurance. (*Journal Star, April 11*)
- [Touquette Hospital](#) in Centreville maintains a Mental Health Support and Resource Line for healthcare workers, first responders or anyone struggling with the pandemic. (*KMOV, April 11*)
- [Northwestern Medicine Huntley Hospital](#) is cross training staff from other departments to work in the ICU. (*Northwest Herald, April 13*)
- [Southern Illinois Healthcare](#) launched a relief fund for healthcare workers and local organizations like homeless shelters. (*WPSD, April 16*)
- [Edward-Elmhurst Health](#) staff are reorganizing operations to conserve PPE. (*Daily Herald, April 23*)
- [Northwestern Medicine Central DuPage Hospital](#) in Winfield cross-trained staff to handle COVID-19. (*Daily Herald, April 23*)
- [Katherine Shaw Bethea Hospital's](#) administrative team, leaders and physicians took a pay cut to support furloughed staff. (*Facebook, April 24*)
- [HSHS St. John's Hospital, Memorial Medical Center and SIU Medicine](#) leaders praised and thanked their nursing teams in a letter to the editor. (*Lincoln Courier, May 1*)
- [Northwest Community Healthcare](#) in Arlington Heights is giving pay increases to team members working with COVID-19 patients. (*Daily Herald, May 1*)
- [Edward-Elmhurst Health](#) is continuing to pay furloughed employees. They also cross-trained other staff and created a labor pool to reassign certain staff. (*Daily Herald, May 1*)

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- [Advocate Aurora Health](#) is deploying nurses from its Wisconsin facilities to Illinois hospitals with higher volumes of COVID-19 patients. (*Biz Times, May 4*)
- [Silver Cross Hospital](#) in New Lenox thanked its nurses for their outstanding work caring for COVID-19 patients. (*Patch, May 4*)
- [FHN Memorial Hospital](#) in Freeport thanked its nurses for their extraordinary efforts during COVID-19. (*Journal Standard, May 5*)
- [OSF Saint Francis Medical Center](#) in Peoria trained nurses for different units and communicated often make sure they were prepared. (*Central Illinois Proud, May 6*)
- [Northwestern Memorial Hospital](#) in Chicago gave a group of long-time nurses the opportunity to transition to other units, but they volunteered to contribute their expertise on the front lines. (*ABC, May 8*)
- [Blessing Health System](#) thanked its staff for their dedication and willingness to train for new jobs amid COVID-19. (*Herald-Whig, May 10*)
- [Northwest Community Healthcare](#) in Arlington Heights retrained and redeployed staff to battle COVID-19. (*Daily Herald, May 10*)
- [Franciscan Health](#) in Olympia Fields has an employee assistance program to help staff with mental and emotional health during the stress of COVID-19. (*Homewood-Flossmoor Chronicle, May 11*)
- [OSF HealthCare Little Company of Mary Medical Center](#) in Evergreen Park reinforced its staff with nurses from elsewhere in the OSF HealthCare system. (*Chicago Tribune, May 13*)
- [HSHS Good Shepherd Hospital](#) in Shelbyville honored its front line workers, specifically for their pandemic response, as part of National Emergency Medical Services Week. (*WAND, May 18*)

EDUCATION

- [OSF HealthCare](#) offered the public a virtual tour of its Digital Pandemic Response Center, which includes a 24/7 nurse hotline and counselors for the community. (*TV25, March 18*)
- [Silver Cross Hospital](#) in New Lenox released an information video to address community concerns around COVID-19. (*March 19*)
- [Silver Cross Hospital](#) in New Lenox released an educational video for pregnant women with COVID-19 concerns. (*March 31*)
- [Memorial Hospital Chester](#) released an encouraging video reminding the community they're all in this together. (*Facebook, March 31*)

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- [Morris Hospital & Healthcare Centers](#) provided mental health guidance from one of its licensed clinical social workers. *(Morris Herald-News, April 9)*
- [Ann & Robert H. Lurie Children's Hospital](#) of Chicago co-hosted a virtual town hall for children with Governor Pritzker. The program sought to engage with young Illinoisans grappling with COVID-19. *(ABC, April 11)*
- [Advocate Aurora Health and Advocate Good Samaritan Hospital](#) in Downers Grove leaders share lessons learned after responding to COVID-19 so far. *(Becker's Hospital Review, April 16)*
- [The Carle Foundation Hospital](#) in Urbana has a COVID-19 hotline and urges patients not to avoid seeking emergency care for other medical issues. *(ABC, April 16)*
- [HSHS St. John's Hospital, Memorial Health System and SIU Medicine](#) partnered to release a community outreach video. *(Facebook, April 20)*
- [Loyola Medicine](#) released a video to thank its staff and promote social distancing. *(YouTube, April 25)*
- [OSF HealthCare's](#) director of infection prevention and control explained the importance of social distancing and sheltering in place. *(News Tribune, April 27)*
- [Katherine Shaw Bethea Hospital](#) in Dixon released an educational video explaining its emergency department is still safe for patients who need care. *(Facebook, May 2)*
- [AMITA Health Mercy Medical Center and Rush Copley Medical Center](#) in Aurora urged residents to continue social distancing as both hospitals have been at peak levels for weeks. *(Patch, May 7)*
- [Northwestern Memorial Hospital and Rush University Medical Center](#) doctors in Chicago formed **IMPACT: Illinois Medical Professionals Action Collaborative Team**, which is dedicated to educating the public on scientific findings and preventative measures for COVID-19. *(Chicago Tribune, May 7)*
- [Carlinville Area Hospital](#) assures patients they have taken every precaution necessary to provide safe care. *(Facebook, May 11)*
- [Ferrell Hospital](#) in Eldorado released a video encouraging people to seek emergency care if needed, and highlighting the importance of social distancing and wearing a mask. *(Facebook, May 11)*
- [Genesis Health](#) enhanced infection control and sanitation procedures to ensure elective procedures can safely resume. *(YouTube, May 12)*
- [UChicago Medicine](#) chief infectious disease epidemiologist, Dr. Emily Landon, shared another powerful message on COVID-19, social distancing and masks. *(NBC, May 19)*

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TREATMENT

- [Carle Health](#) is collaborating with the University of Illinois at Urbana-Champaign to develop an easily-manufactured, disposable and portable emergency ventilator for COVID-19 patients—and offering the prototype free to manufacturers. (*Chicago Sun-Times, March 31*)
- [Cook County Health, University of Illinois Hospital & Health Sciences System and Northwestern Medicine](#) are testing an antiviral drug in a clinical trial of hospitalized COVID-19 patients. (*Crain's, March 31*)
- [Ann & Robert H. Lurie Children's Hospital](#) of Chicago is loaning its ventilators to other hospitals treating COVID-19 patients. (*CBS Chicago, April 5*)
- [University of Chicago Medicine](#) found an innovative way to help critically ill COVID-19 patients breathe better without being intubated. (*ABC, April 10*)
- [University of Chicago Medicine](#) is studying whether plasma from recovered COVID-19 patients can help other COVID-19 patients. (*Herald & Review, April 13*)
- [Advocate Aurora Health](#) surpassed 1,000 discharges of recovered COVID-19 patients. Patients and their families praise the system's dedicated, hard-working staff. (*Fox 6, April 15*)
- [The Carle Foundation Hospital](#) in Urbana is giving an experimental treatment to critically ill COVID-19 patients using the plasma of recovered patients. (*News-Gazette, April 22*)
- [Katherine Shaw Bethea Hospital](#) in Dixon celebrates its third successful discharge of a COVID-19 patient. (*QuadCities.com, April 22*)
- [Northwestern Medicine Delnor Hospital](#) in Geneva nurses huddle before each shift to discuss what the most critical COVID-19 patients need—and how to support each other. (*Daily Herald, April 23*)
- [Edward Hospital](#) in Naperville partnered with the Mayo Clinic to conduct clinical trials on COVID-19 treatment. (*CBS, April 24*)
- [University of Chicago Medicine](#) is using less invasive ways to provide respiratory aid without a mechanical ventilator. (*Chicago Sun-Times, April 25*)
- [Northwest Community Hospital](#) in Arlington Heights celebrated the discharge of its 100th recovered COVID-19 patient. (*Daily Herald, April 27*)
- [Northwestern Medicine Delnor Hospital](#) doctors and nurses in Geneva were “an extension of our family because we couldn't visit,” says the wife of a recovered COVID-19 patient. (*Daily Herald, April 28*)

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- [Edward Hospital](#) in Naperville has three step-down COVID units for patients who are not on ventilators. Staff helps patients communicate with loved ones via text and video chat. (*Northwest Herald, April 29*)
- [Silver Cross Hospital](#) in New Lenox discharged its first recovered COVID-19 patient who received around-the-clock care for five weeks. (*The Herald-News, April 29*)
- [Weiss Memorial Hospital](#) in Chicago is among the first facilities to successfully treat a COVID-19 patient using investigational plasma therapy. (*Chicago Sun-Times, April 29*)
- [Loretto Hospital staff in Chicago and OSF HealthCare Little Company of Mary Medical Center](#) staff in Chicago share their powerful stories of caring for COVID-19 patients. (*Chicago Tribune, May 1*)
- [UChicago Medicine](#) is conducting trials of plasma therapy for COVID-19 patients. (*WTTW, May 4*)
- [Advocate Children's Hospital in Oak Lawn and Ann & Robert H. Lurie Children's Hospital](#) of Chicago are treating children with Kawasaki-like symptoms that may be linked to COVID-19. (*ABC, May 6*)
- [OSF HealthCare Heart of Mary Medical Center](#) in Urbana discharged a recovered COVID-19 patient who spent nearly three months in the hospital and 15 days on a ventilator. (*ABC, May 6*)
- [Loyola University Medical Center](#) in Maywood discharged a local man who spent over two weeks on a ventilator; he calls his recovery a miracle. (*Chicago Tribune, May 8*)
- [Northwestern Memorial Hospital](#) in Chicago discharged a renowned filmmaker who spent nearly two weeks on a ventilator due to COVID-19. (*Chicago Tribune, May 8*)
- [Rush University Medical Center](#) in Chicago created a COVID-19 unit in its inpatient rehab program in April and had admitted 32 patients so far. (*Chicago Tribune, May 8*)
- [Schwab Rehabilitation Hospital and Shirley Ryan AbilityLab](#) in Chicago are helping COVID-19 patients move again and regain strength. (*Chicago Tribune, May 8*)
- [Silver Cross Hospital](#) in New Lenox is the first hospital in its area to offer a leading investigational treatment for patients with COVID-19. (*The Herald-News, May 11*)
- [Southern Illinois Healthcare](#) partnered with May Clinic to provide convalescent plasma treatment to COVID-19 patients. (*The Southern Illinoisan, May 20*)

COMMUNITY HEROES

- [Crawford Memorial Hospital](#) in Robinson thanked its staff with a special meal and promoted social distancing in a Facebook post. (*Facebook, March 17*)

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- [HSHS Good Shepherd Hospital](#) in Shelbyville received Joe's Pizza sent by an anonymous donor. *(Facebook, March 18)*
- [Community Hospital of Staunton An Anderson Healthcare Partner](#) accepted a donation of earloop masks from Prissy Paws Pet Grooming. *(Facebook, March 20)*
- [Fairfield Memorial Hospital](#) is receiving isolation gowns and masks from hospital and community volunteers. *(Facebook, March 20)*
- [Galesburg Cottage Hospital](#) shared a message of appreciation for its staff and promoted social distancing. *(Facebook, March 20)*
- [Advocate Health Care](#) staff received bouquets of flowers from Flowers for Dreams. *(Facebook, March 21)*
- [Carle Richland Memorial Hospital](#) in Olney acquired a donated refrigerator for its Respiratory Evaluation Center from its local Sears Hometown Store. *(Facebook, March 21)*
- [Advocate Outpatient Center](#) in Oak Lawn received an anonymous thank-you written in chalk outside their front door. *(Facebook, March 22)*
- [CGH Medical Center](#) in Sterling accepted a donation of personal protective equipment from the Wahl Clipper Corporation USA. *(Facebook, March 22)*
- [Advocate Good Samaritan Hospital](#) in Downers Grove accepted face shields, gloves, safety goggles and gowns donated from Glenbard East High School. *(Daily Herald, March 23)*
- [Advocate Sherman Hospital](#) in Elgin received a supply donation from Elgin Community College. *(Daily Herald, March 23)*
- [AMITA Health Adventist Medical Centers](#) in Hinsdale and La Grange staff are staying fueled during long shifts thanks to Meal Trains organized by local volunteers. *(My Suburban Life, March 23)*
- [Carle Health](#) posted signs of encouragement and gratitude for all staff and encouraged social media followers to share messages of appreciation. *(Facebook, March 23)*
- [Carle Health](#) accepted a donation of personal protective equipment from Parkland College in Champaign. *(Facebook, March 23)*
- [Edward Hospital](#) in Naperville is expecting a donation of masks and face shields coordinated by the Ray Chinese School in Lisle. *(Daily Herald, March 23)*
- [Fayette County Hospital](#) in Vandalia accepted homemade face masks from a nurse and other local residents. *(Facebook, March 23)*
- [Northwestern Medicine Delnor Hospital](#) in Geneva is benefitting from meal trains organized by local residents. *(Daily Herald, March 23)*
- [Northwestern Medicine Lake Forest Hospital](#) staff were surprised with thank-you notes placed on their cars. *(Daily Herald, March 23)*
- [Pinckneyville Community Hospital](#) received mask donations from local residents and St. Paul's United Church of Christ. *(Facebook, March 23)*
- [Carlinville Area Hospital](#) staff are distributing food to their colleagues on the frontlines. *(Facebook, March 24)*
- [Crawford Memorial Hospital](#) shared a message of appreciation for one of its nurse practitioners who is also part of Illinois' National Guard. *(Facebook, March 24)*

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- [Kirby Medical Center](#) staff in Monticello received snacks donated from the hospital's gift shop. *(Facebook, March 24)*
- [Sarah Bush Lincoln Health Center](#) staff in Mattoon are honored with a sign reading "Heroes Work Here." *(Facebook, March 24)*
- [SSM Health](#) is grateful for the support of local organizations, including Centralia High School, Kaskaskia College, Marion County Health Department and Salem High School. *(Facebook, March 24)*
- [HSHS St. John's Hospital](#) in Springfield received messages of gratitude and inspiration from students in Carlinville School District. *(WTTW, March 25)*
- [Katherine Shaw Bethea Hospital](#) in Dixon invited local children to mail in artwork to brighten employees' days. *(Facebook, March 25)*
- [Kirby Medical Center](#) in Monticello thanked its environmental services staff for working hard to keep the hospital clean. *(Facebook, March 25)*
- [McDonough District Hospital](#) in Macomb received a donation of protective masks from local residents and businesses. *(Facebook, March 25)*
- [OSF HealthCare St. Joseph Medical Center](#) staff in Bloomington were surprised with anonymous sign of gratitude and acknowledgement. *(Facebook, March 25)*
- [Sarah Bush Lincoln Health Center](#) staff in Mattoon received pizza donated by Papa John's. Patients also received flowers donated by Mattoon Floral Shop. *(Facebook, March 25)*
- [SIU Medicine](#) received donated supplies like hand sanitizer from local organizations including Hospital Sisters Mission Outreach, State Representative Tim Butler and ACEC-Illinois. *(Facebook, March 25)*
- [Swedish Hospital](#) in Chicago is receiving 3D-printed face shields from a local engineer who saw their plea for donated supplies. *(WTTW, March 25)*
- [AMITA Health Mercy Medical Center](#) staff in Aurora shaved their beards to help conserve protective equipment. *(Facebook, March 26)*
- [Decatur Memorial Hospital and HSHS St. Mary's Hospital](#) in Decatur acquired extra supplies donated by Millikin University's biology, chemistry and nursing departments. *(WAND TV, March 26)*
- [Ferrell Hospital's](#) sidewalks in Eldorado were decorated with kind messages of appreciation. *(Facebook, March 26)*
- [HSHS St John's Hospital](#) in Springfield thanked food and nutrition staff at all Springfield hospitals for prioritizing food safety and infection prevention. *(Facebook, March 26)*
- [Kirby Medical Center](#) staff in Monticello are greeted by neighbors showing support on their driveways each night. *(Facebook, March 26)*
- [AMITA Health](#) child life specialists shared fun activities for parents and children sheltering-in-place. *(Facebook, March 27)*
- [CGH Medical Center](#) in Sterling welcomed a candlelit prayer vigil from community members who parked outside the hospital. *(Facebook, March 27)*
- [Fairfield Memorial Hospital](#) received a donation of PPE from Illinois Eastern Community College's School of Nursing. *(Facebook, March 27)*

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- [Genesis Medical Center in Silvis](#) was decorated with colorful hearts and a sign reading “In this Together.” *(Facebook, March 27)*
- [Horizon Health](#) in Paris posted notes of encouragement for staff throughout their facility. *(Facebook, March 27)*
- [HSHS Good Shepherd Hospital](#) in Shelbyville thanked its environmental services staff for their critical role in keeping the facility clean. *(Facebook, March 27)*
- [HSHS Holy Family Hospital](#) staff in Greenville were surprised with edible cookie dough donated by Allie Mae’s Sweetery. *(Facebook, March 27)*
- [Morris Hospital and Healthcare Centers](#) has received donations of masks, food and money for PPE, as well as messages of appreciation. *(WCSJ, March 27)*
- [Sarah Bush Lincoln Medical Center](#) in Mattoon accepted a donation of PPE from Lakeview College of Nursing. *(Facebook, March 27)*
- [Union County Hospital](#) in Anna received donations of N95 masks and other PPE from a Cobden Jr-Sr High School. *(Facebook, March 27)*
- [Graham Health System](#) in Canton decorated its windows with hearts to brighten spirits during the pandemic. *(Facebook March 28)*
- [AMITA Health Saint Joseph Medical Center](#) in Joliet received a message of gratitude and support from the 12U Plainfield Twisters Softball Team. *(Facebook, March 29)*
- [Crawford Memorial Hospital](#) in Robinson accepted PPE donated by Marathon Petroleum Corporation. *(Facebook, March 29)*
- [Harrisburg Medical Center](#) thanked its staff for their hard work and commitment during COVID-19. *(Facebook, March 29)*
- [Northwestern Medicine](#) is grateful for deliveries of coffee and food and messages of gratitude. *(Facebook, March 29)*
- [Carle Richland Memorial Hospital](#) in Olney received PPE donated from the Olney Central College Nursing Program. *(Facebook, March 30)*
- [Ferrell Hospital](#) in Eldorado received face shields donated by the board chairman of Farmers State Bank in Marion. *(WSIL, March 30)*
- [AMITA Health Alexian Brothers Medical Center](#) in Elk Grove Village honored a colleague deployed to fight COVID-19 as part of the US Army Reserve. *(Facebook, March 31)*
- [Elmhurst Hospital](#) staff received meals donated by Market Table Catering & Events of Elmhurst. *(Chicago Tribune, March 31)*
- [Franciscan Health Hospital](#) in Olympia Fields received thousands of medical gloves donated by the Zakat Foundation in Bridgeview. *(Chicago Tribune, March 31)*
- [Rush University Medical Center](#) in Chicago accepted protective eyewear and goggles donated by Oak Park and River Forest High School. *(WBEZ, March 31)*
- [AMITA Health Adventist Medical Center](#) in Bolingbrook displayed a “Heroes Work Here” sign. *(Facebook, April 1)*
- [CGH Medical Center](#) patients in Sterling received heart-warming chalk messages in the hospital parking lot. *(Facebook, April 1)*

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- [Katherine Shaw Bethea Hospital](#) in Dixon received boxes of masks from a local dentist office. (*WQAD, April 1*)
- [Hospital Sisters Health System's](#) nine hospitals in Illinois received 10,000 face shields donated by Ford Motor Company. (*WAND, April 1*)
- [Abraham Lincoln Memorial Hospital, Advocate BroMenn Medical Center and OSF St. Joseph Medical Center](#)—all in the Normal region—received PPE donations from Heartland Community College's health sciences department. (*WICS, April 2*)
- [Illinois Valley Community Hospital](#) in Peru decorated its windows with hearts to show community support during COVID-19. (*Facebook, April 2*)
- [Veterinarians in Illinois](#) are volunteering to serve as backup medical help and donating needed equipment. (*ABC, April 2*)
- [AMITA Health Adventist Medical Center](#) in La Grange received thousands of PPE items donated from DuPage Habitat for Humanity in Wheaton. (*Daily Herald, April 3*)
- [Hospital Sisters Health System \(HSHS\)](#) received PPE donations from Ford Motor Company, Harbor Freight and other community members. The system's outreach collection site will distribute items to HSHS hospitals, Memorial Health System, Springfield Clinic, SIU Medicine and the county health department. (*State Journal-Register, April 3*)
- [Hospital Sisters Health System \(HSHS\) Home Care & Hospice Southern Illinois](#) partnered with [HSHS Home Care Central Illinois](#) to prepare and deliver Baskets of Blessings to their home care and hospice patients amid COVID-19. (*Aledo Times Record, April 3*)
- [Mount Sinai Hospital, Northwestern Medicine, UI Health University of Chicago Medicine](#) staff received food donated from Chicago's former mayor, Rahm Emanuel. (*Chicago Sun-Times, April 3*)
- [OSF HealthCare Saint Francis Medical Center](#) in Peoria received thousands of PPE items donated from Bradley University—the largest local donation to date. (*Central Illinois Proud, April 4*)
- [Clay County Hospital in Flora, Salem Township Hospital and Sarah Bush Lincoln Hospital in Mattoon](#) received face shields donated by North American Lighting Equipment Plant in Flora. (*Prairie Press, April 6*)
- [Gottlieb Memorial Hospital in Melrose Park, Loyola University Medical Center in Maywood, Mount Sinai Hospital in Chicago and Rusk Oak Park Hospital](#) received personal protective equipment donated from local colleges like Dominican University and Triton College. (*OakPark.com, April 7*)
- [Illinois healthcare workers](#) across the state will receive 1 million N95 masks donated by McDonald's headquarters in Chicago. (*NBC, April 6*)
- [Katherine Shaw Bethea Hospital](#) in Dixon received thousands of N95 masks donated from Home Depot. (*WIFR, April 7*)
- [NorthShore University HealthSystem Highland Park Hospital](#) staff have received roses on their cars and donated meals from community members, in addition to letters of gratitude and support. (*Patch, April 7*)

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- [Advocate Good Samaritan Hospital](#) in Downers Grove received PPE donated from local high school administrators and students. *(Patch, April 8)*
- [Memorial Medical Center](#) donated extra PPE to the Springfield Police Department to protect officers on patrol. *(ABC, April 8)*
- [AMITA Health Resurrection Medical Center](#) in Chicago received masks donated from the Midwest Asian Health Association. *(Chicago Tribune, April 10)*
- [Northwestern Medicine McHenry Hospital](#) staff let patients use iPads to video chat with their loved ones amid visitor restrictions. *(Northwest Herald, April 13)*
- [Washington County Hospital](#) in Nashville thanked the following entities for assisting with its emergency tent: Nashville Fire Protection District, Nashville Police, Washington County EMS, Clinton-Washington County MABAS unit, ESDA and MEDS. *(Facebook, March 24)*
- [Advocate Sherman Hospital's](#) former site in Elgin is re-opening for COVID-19 patients. Construction workers on the project have received baked goods and kind messages from the community. *(Daily Herald, April 15)*
- [Pana Community Hospital](#) thanked its environmental services staff for their hard work in keeping the hospital clean. *(Facebook, April 17)*
- [Roseland Community Hospital](#) in Chicago has received meals donated from local churches, legislators and community members. *(Chicago Tribune, 17)*
- [Northwestern Memorial Hospital and Weiss Hospital](#) in Chicago will receive critical care ventilators produced by General Motors. *(CBS, April 17)*
- [Edward Hospital](#) in Naperville puts out a decorative flower each time a patient recovers from COVID-19. *(Patch, April 22)*
- [Weiss Memorial Hospital](#) staff and local firefighters in Chicago thanked each other for caring for the community during the pandemic. *(Chicago Tribune, April 18)*
- [Loyola University Medical Center](#) in Maywood shares its strategy to support vulnerable communities and promote health equity during COVID-19—and always. *(AHA, April 22)*
- [Blessing Health System](#) doctors in Quincy are making house visits—wearing PPE— for certain older patients homebound amid COVID-19. *(Blessing Health System, April 23)*
- [Edward-Elmhurst Health](#) provides staff with on-site emotional support from Linden Oaks Behavioral Health amid the stress of COVID-19. *(Daily Herald, April 23)*
- [Swedish Hospital](#) received a donation of self-care kits from former Chicago mayor Rahm Emanuel. *(Windy City Media Group, April 23)*
- [OSF HealthCare](#) is able to use over 50,000 N95 masks that were previously outdated, but were repaired by a local sewing group. *(The Register-Mail, April 25)*
- [Advocate Aurora Health and Northwestern Medicine](#) staff have received signs and decorations from the community thanking them for their COVID-19 efforts. *(Daily Herald, April 27)*
- [Anderson Hospital](#) staff in Maryville provide emotional support to patients in isolation and help patients communicate with their families. *(KMOX, April 28)*
- [Roseland Community Hospital](#) staff in Chicago are receiving meals sponsored by actor Kerry Washington, local restaurants and other charitable donors. *(Chicago Tribune, April 28)*

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- [Sarah Bush Lincoln Health Center](#) in Mattoon received nearly 500 face shields donated via a partnership between Lake Land College, Pilson's Auto Center, and Libman Company. *(ABC, April 28)*
- [AMITA Health Adventist Medical Center](#) in Bolingbrook thanked its environmental services workers for their critical work in sanitizing the hospital. *(Patch, April 30)*
- [AMITA Health St. Joseph Hospital](#) staff in Elgin were honored with a surprise parade from local firefighters, police officers and paramedics. *(Chicago Tribune, April 30)*
- [Memorial Health System](#) is providing iPads and iPhones for patients to communicate with family amid COVID-19 visitor restrictions. *(ABC, May 1)*
- [AMITA Health St. Mary's Hospital](#) in Kankakee received donated meals, PPE and messages of encouragement from their community. *(Daily-Journal, May 2)*
- [AMITA Health Saint Francis Hospital and NorthShore Evanston Hospital](#) staff received meals donated from Pinto Thai Kitchen. *(Daily Northwestern, May 3)*
- [Heartland Regional Medical Center in Marion, Herrin Hospital, St. Joseph Memorial Hospital in Murphysboro and Memorial Hospital of Carbondale](#) staff are receiving meals from local restaurants via the Hands of Hope foundation. *(US News, May 3)*
- [NorthShore Evanston Hospital](#) staff received applause and cheers from the Evanston Fire Department, Northwestern University Police and Wilmette Police and Fire Departments. *(Daily Northwestern, May 3)*
- [Edward Hospital](#) in Naperville received 10,000 masks and 900 face shields donated from the China General Chamber of Commerce Chicago. *(Naperville Community Television, May 4)*
- [NorthShore University HealthSystem Glenbrook Hospital](#) was honored by a visit from local police and firefighters. *(Journal & Topics, May 5)*
- [Sarah D. Culbertson Memorial Hospital](#) staff in Rushville received Subway gift cards from West Central Bank Rushville. *(Facebook, May 5)*
- [Hospital Sisters Health System](#) donated PPE and hand sanitizer from KOVAL Distilleries to SIU Medicine. *(WAND, May 6)*
- [Passavant Area Hospital](#) lets patients "visit" with friends and family through video chats. *(ABC, May 6)*
- [Swedish Hospital](#) in Chicago was surprised by a salute from police cars and ambulances for National Nurses Day. *(ABC, May 6)*
- [University of Illinois Hospital & Health Sciences System](#) in Chicago received meals donated from Cook County Board President Toni Preckwinkle in honor of National Nurses Week. *(ABC, May 6)*
- [SwedishAmerican Hospital](#) in Rockford has a married couple working side by side as nurses on the front lines, and only see their son virtually to protect him from the virus. *(WREX, May 7)*
- [Harrisburg Medical Center](#) released a video honoring and thanking its front line staff, and acknowledging the importance of community support. *(WSIL, May 8)*
- [Northwestern Memorial Hospital](#) in Chicago has a mother and daughter working together as nurses on the front lines. *(ABC, May 8)*

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- [AMITA Health Saints Mary and Elizabeth Medical Center Chicago](#) staff were honored by a **parade** from the Chicago Police Department. (*Facebook, May 13*)
- [Carle Health and OSF HealthCare](#) staff **comfort patients in isolation and facilitate “virtual visits”** with loved ones who can’t see them in person. (*News-Gazette, May 15*)
- [AMITA Health](#) staff—and other frontline workers across the nation—are eligible for **free lawn mowing** from Plowz and Mowz to save them time after long work days. (*CBS, May 24*)