



May 1, 2020

## IDPH Assistance on COVID-19 Testing Supplies

The Illinois Department of Public Health (IDPH) has provided the following additional information and guidance to assist hospitals in obtaining needed testing supplies and test results.

- Please use the [IDPH COVID-19 Supply Order Form](#) when requesting supplies. IDPH has updated the form, which now **only** pertains to COVID-19 testing supplies.
- When requesting supplies from the above link, please only request a **7-10 day supply** at a time. If you submit an order and find you will need additional supplies within the following few days, you may submit another request.
- IDPH asks hospitals not to submit requests for an excessive amount, such as a month's worth of supplies in hopes of maximizing your order. Large or excessive orders slow down the fulfillment process. A steady-stream is more manageable and may help facilitate a faster turn-around.
- IDPH supply delivery via UPS occurs Monday-Saturday. While hospitals will not have advance notice about when they may receive a shipment, each hospital should have someone available Monday-Saturday to receive the shipment and refrigerate it immediately. The VTM secured by IDPH is temperature sensitive and must be refrigerated. If hospital staff are not ready to receive and refrigerate, the supplies will spoil if they sit over a weekend.
- Please send COVID-19 tests for processing to the closest state laboratory in Chicago, Springfield or Carbondale.

For more information, contact Molly Jo Lamb, Deputy Director, IDPH Office of Health Protection at 217-524-2555 or [molly.lamb@illinois.gov](mailto:molly.lamb@illinois.gov); or Brandy Lane, Assistant Deputy Director, IDPH Office of Health Protection at 217-782-0678 or [brandy.lane@illinois.gov](mailto:brandy.lane@illinois.gov)

To help IHA assess testing supply and reagent needs for hospitals to run in-house testing, please email Abby Radcliffe at [aradcliffe@team-ih.org](mailto:aradcliffe@team-ih.org) the following information. Please be as specific as possible.

- Manufacturer of testing equipment you have in-house; and
- What specific supplies are needed e.g., brand names of reagent, or other identifying information.