



# Health Alert



City of Chicago  
Lori E. Lightfoot, Mayor

[www.chicagohan.org](http://www.chicagohan.org)

Chicago Department of Public Health  
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## ***NEW Isolation Housing Central Intake Form and Website*** ***April 22, 2020***

### **Summary and Action Items:**

- A range of COVID-19 Isolation Facilities are being offered free of charge to individuals who have tested positive for COVID-19 and are unable to safely isolate in their own homes or congregate living facilities.
- Discharge planners and shelter staff can check a new website to access updated transfer criteria and intake processes for each facility at <https://www.chicago.gov/city/en/sites/health-care-workers/home/chicago-covid-19-isolation-facilities.html>.
- A new online central intake [referral form](#) is available for the Supported Isolation Facility or the Private General Isolation Rooms: <https://redcap.dph.illinois.gov/surveys/?s=NN8LH73WY7>.
- To refer a patient to the McCormick Place Alternate Care Facility (MPACF), please call (312) 791-6620 to speak to an MPACF intake coordinator.

### **Background**

A range of [COVID-19 Isolation Facilities](#) are being offered free of charge to individuals who have tested positive for COVID-19 and are unable to safely isolate in their own homes. Several types of facilities are currently available with more under development. Each is designed to provide an appropriate setting for people with relatively mild cases of COVID-19 to recover without hospitalization. All facilities offer a safe clean space to rest and recover with three free meals provided per day. The facilities differ on the amount of support services offered. These include:

- **McCormick Place Alternate Care Facility (MPACF):** intended for stable COVID-19 positive individuals transferred from hospitals but have not completed the minimum isolation period.
- **Supported Isolation Facility (Congregate Setting):** intended for COVID-19 positive individuals experiencing homelessness or unstable housing with mild symptoms but requiring additional support for other medical conditions and/or behavioral health needs.
- **Private General Isolation Rooms:** intended for COVID-19 positive individuals who lack the appropriate setting to isolate and recover from their COVID illness, and do not need additional medical and/or behavioral health support.

Licensed health care providers can request placement of a low-acuity COVID-19 patient into an isolation facility. Individuals may not apply on their own. These facilities are only for people with the COVID-19 illness; for general shelter placement of COVID-19 negative individuals experiencing homelessness, please call 311.

### **What's new?**

Criteria for admission and the intake process may change over time for each facility as the COVID-19 response develops. Now discharge planners and shelter staff can access one website <https://www.chicago.gov/city/en/sites/health-care-workers/home/chicago-covid-19-isolation-facilities.html> to obtain updated information on the different isolation facilities available. The link to the website as well as the new [online central intake referral form](#) will be available at [www.chicagohan.org/COVID-19](http://www.chicagohan.org/COVID-19).