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Mobile Crisis Response

Program Goals & Value

- **Challenges Addressed:** Accessibility; Availability; Affordability; Acceptability
- **Outcomes:**
 - On average, 350 people served monthly
 - 100% response rate and 30-minute average response time
 - 89% receive follow-up service within 7 days of original crisis intervention
 - 320% increase in law enforcement referrals from year 1 to year 3
- **Why it Works:**
 - Community-based services reduce service barriers
 - Strong community partnerships improve engagement and access to services
 - Inclusion of staff with lived experience increases workforce/availability
 - Stigma reduction through community outreach and education, improving acceptability

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Mobile Crisis Response

Implementation and Resources

- **Key Resources:**
 - 22 colleagues staffing 8 counties 24/7/365
 - MBH leadership oversight
 - One year of program development followed by annual program enhancements
 - MBH/Memorial Health financial investment, state grant and HFS billing revenue
- **Critical Roles:** Crisis Specialists (Bachelor's and Master's level clinicians), Recovery Support Specialists (clinicians with lived experience) and MBH leader support
- **External Support:** Grant funding and community partnerships

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Program Goals & Value

- **Challenges Addressed:** Accessibility, Affordability, Acceptability
- **Outcomes:**
 - 72% and 56% of youth improved depression and anxiety assessment scores, respectively
 - On average, 70 rural youth served monthly at 3 rural schools
 - 2023 “Reaching out and Building Bridges” award recipient
- **Why it Works:**
 - School-based services reduce barriers to care
 - Strong community partnerships improve engagement and access to services
 - Strategic contracts expand service availability and improve affordability
 - Stigma reduction through community outreach and education, improving acceptability

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Implementation and Resources

- **Key Resources:**
 - 3 clinicians in 3 rural community schools
 - Memorial Behavioral Health (MBH) leadership oversight
 - 50 hours of adapting and enhancing program with lessons from other programs
 - MBH/Memorial Health financial investment and contracts with Riverton School District
- **Critical Roles:** Clinicians and MBH Leader support
- **External Support:**
 - Education system and community partners
 - Contracts with school districts