

## ILLINOIS RISK MANAGEMENT SERVICES

# 41<sup>st</sup> Annual Risk Managers' Meeting

## *Risk Management Game Changers*

September 18<sup>th</sup> & 19<sup>th</sup> 2025**Marriott Bloomington-Normal****844.535.3570****Nursing CEUs:**

The Illinois Health and Hospital Association (IHA) is authorized by the State of Illinois Department of Financial and Professional Regulation (license number 236.000109) to award up to 9.0 hours of nurse continuing education credit for this live program.

**CPHRMs:**

Have been applied for.

**MAIC-INSURED Physicians:**

MAIC-insured physicians who attend this program may be eligible for premium discounts of up to a maximum of 4%. A certificate of completion will be provided at the conclusion of the meeting.

**Objectives:**

- As a result of attending this conference, participants will be able to:
- up to a maximum of 4%. A certificate of completion will be provided at the conclusion of the meeting.
  - Define the concept "Second Victim."
  - Explain the importance of a culture of well-being to worker well-being and patient safety.
  - Understand the national landscape of abuse in healthcare, including the reputational and financial impacts.
  - Understand the unique dynamics and risk for abuse within healthcare.
  - Describe the difference between traditional and predictive risk management.
  - Discuss how predictive models are integrated with EMRs and risk systems to improve risk, quality, and safety.
  - Describe post-pandemic changes to traditional views on defendant-friendly jurors and special risks presented by conspiracy-minded jurors.
  - List techniques to recognize, counter, and mitigate trial tactics that result in jury and judge anchoring bias.

New and innovative technologies and approaches are transforming healthcare. This in-person meeting offers thought-provoking information for risk managers, attorneys, physicians, nurses and hospital leaders to consider. Healthcare and legal experts will be sharing their knowledge, resources and tools to support healthcare professionals and organizations in reducing risk and liability exposure.

## AGENDA

**Thursday, September 18<sup>th</sup>****8:00 Registration & Continental Breakfast****8:15 Welcome & Introductions**

Mary Stankos, PhD, MJ, RN, CPHQ, CPPS  
Assistant Vice President, Risk Management, IRMS

**8:30 Fostering a Culture of Wellbeing: Caring for the Caregiver**

Albert Wu, MD, MPH  
Fred and Juliet Soper Professor of Health Policy and  
Management - Johns Hopkins Bloomberg School of Public  
Health

**9:45 Break****10:00 Navigating the Landscape of Sexual Abuse Prevention:  
Strategies for Healthcare Leaders**

Aaron Lundberg, MSW  
President and CEO, Praesidium

**11:15 Break****11:30 Unified Predictive Risk and Quality Management for Hospitals**

Nikhilesh Rao  
CEO, Dexur

**12:00 Lunch****1:15 Mega Verdicts: From CSI to Qanon: Managing Juror's  
Changing Attitudes**

Derek Stikeleather  
Goddell DeVries Appellate Attorney

**2:15 Break**[\*\*Register Here\*\*](#)

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- Explain the benefits and risks of real-time access to patient notes.
- Describe important risk and claims concepts to incorporate into daily practice.
- Discuss strategies for arguing damages in catastrophic damages cases.
- Acknowledge the importance of person most knowledgeable (PMK) depositions and use of admissions at trial.
- Define responsible AI in the context of healthcare.
- Discuss governance strategies for cross-functional oversight of AI.
- Describe the AI adoption landscape in healthcare.
- Explain the AI-related liability risk and why it matters.
- Identify signs of increased stress and warnings to be aware of that may require intervention.
- Review tools and resources to prevent burnout and promote resiliency and a life balance.

**2:30 This is NOT a Game: Real Claims, Real Lives, Real Risk**

Tammy Gamrat, RN, BS, CPHRM

Senior Risk Management Consultant, IRMS

Jillian Book

Senior Claims &amp; Litigation Supervisor, IRMS

**3:30 Break****3:45 Medical Malpractice 2025: View from Local Illinois Counsel**

Ben Patterson

Partner, Hall Prangle LLC

**4:45 Adjournment****5:00 Reception: Time to Play! Games and Prizes**

### Friday, September 19<sup>th</sup>

**8:00 Continental Breakfast****8:20 Opening Remarks**

Mary Stankos, PhD, MJ, RN, CPHQ, CPPS

Assistant Vice President, Risk Management, IRMS

**8:30 Responsible AI in Health: From Innovation to Implementation**

Merage Ghane, PhD

Director of Responsible AI, The Coalition for Healthcare AI (CHAI)

**9:30 Break****9:45 Understanding Liability Risk from Using Healthcare AI Tools**

Michelle Mello, JD, PhD

Professor of Health Law, Professor of Law Stanford Law School

**10:45 Break****11:00 Preventing Risk Management Professional Burnout - Strategies Promoting Your Resilience**

Tatum O'Sullivan, RN, MHSA, CPHRM, DFASHRM, CPPS

Healthcare Loss Control Expert, Munich Re Specialty

**12:00 Closing and Adjournment - Box Lunches**

Mary Stankos, PhD, MJ, RN, CPHQ, CPPS

Assistant Vice President, Risk Management, IRMS

[Register Here](#)