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ILLINOIS PATIENTS PAY THE PRICE FOR BUREAUCRATIC HEALTH INSURER DELAYS It's time to fix prior authorization in Illinois

Springfield, IL – The <u>Your Care Can't Wait Coalition</u>, a group of healthcare and patient advocacy organizations, announced their support of the Prior Authorization Reform Act. The comprehensive, bipartisan bill was introduced today in the Illinois House of Representatives (<u>House Bill 711</u>) to address patient and physician concerns about the bureaucratic delays caused by the prior authorization processes used by state-regulated health insurance plans. The bill is expected to be introduced in the Illinois Senate (Senate Bill 177) on Wednesday, Feb. 10.

"The pandemic has only exacerbated the issues that physicians and other healthcare professionals face in delivering patient care," said Illinois State Medical Society (ISMS) President Robert W. Panton, MD. "Before COVID-19, more than a thousand Illinois physicians responded to an ISMS survey and the vast majority expressed frustration about the harms caused to patients by this cumbersome prior authorization system."

"We need to remove artificial barriers so patients get the treatments they need, and eliminate bureaucratic hurdles for doctors and other medical professionals. People should get the best quality care, whether it is physical health or behavioral health services, according to the best scientific standards and we need to cut through the red tape," said House Majority Leader Gregory Harris (D-Chicago).

The use of prior authorization has exploded in recent years as a cost-cutting measure by health plans, at the expense of patient care.

"Patients are left in limbo for days or weeks before they can begin receiving needed care – even some cancer patients," remarked Deputy House Republican Leader Tom Demmer (R-Dixon). "It's heartbreaking and cruel to the patients waiting to know whether the life-saving treatments their doctor has ordered will be covered."

The Prior Authorization Reform Act will establish consistent timelines so patients don't have to worry about decision-making delays causing further damage to their health. The legislation will also make sure prior authorization requirements are based on medical evidence and administered by qualified individuals.

"Our bill defines who can review and make prior authorization decisions, because only qualified medical professionals should be making determinations about patient care," explained Assistant Senate Majority Leader Linda Holmes (D-Aurora).

This legislation also removes the possibility that an insurance company can later deny payment for medical care that they previously approved. "We've all heard stories of patients who received surprise medical bills for treatment the insurance company said they would cover," said Sen. Donald DeWitte (R-West Dundee). "Under the Prior Authorization Reform Act, the insurance companies will have to honor their commitments to the patients and care team."

"It's time to make prior authorization work for the people of Illinois. We don't want to abolish it altogether, but it desperately needs to be reformed," concluded Dr. Panton. "Our message to Illinois patients is simple: Your care can't wait!"

More information can be found at <u>www.YourCareCantWait.org</u>.

The following organizations support the Prior Authorization Reform Act:

The Illinois State Medical Society The AIDS Foundation of Chicago The American Association of Clinical Urologists The American Cancer Society The American Diabetes Association The American Nurses Association of Illinois The Arthritis Foundation The Depression & Bipolar Support Alliance The Epilepsy Foundation of Greater Chicago The Illinois Academy of Family Physicians The Illinois Association for Behavioral Health The Illinois Association of Orthopaedic Surgeons The Illinois Chapter of the American Academy of Pediatrics The Illinois College of Emergency Physicians

The Illinois Dermatological Society The Illinois Health and Hospital Association The Illinois Primary Health Care Association The Illinois Psychiatric Society The Illinois Public Health Association The Illinois Section of the American College of **Obstetrics and Gynecology** The Illinois Society for Advanced Practice Nursing The Illinois Society of Anesthesiologists The Illinois Society of Eye Physicians and Surgeons The National Eczema Association The National Multiple Sclerosis Society The Respiratory Health Association Thresholds



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