

ILLINOIS RISK MANAGEMENT SERVICES

42nd Annual Risk Managers' Meeting**Risk Management with Purpose: Protecting Patients, Healthcare Professionals, and Hospitals**September 17th & 18th 2026**Embassy Suites East Peoria****Group Code: 93T****MAIC-INSURED Physicians:**

MAIC-insured physicians who attend this program may be eligible for premium discounts of up to a maximum of 4%. A certificate of completion will be provided at the conclusion of the meeting.

Nursing CEUs:

The Illinois Health and Hospital Association (IHA) is authorized by the State of Illinois Department of Financial and Professional Regulation (license number 236.000109) to award up to 9.75 hours of nurse continuing education credit for this live program.

MCLEs:

This program has been approved for 9.25 hours of Illinois MCLE general credit hours.

Objectives:

As a result of attending this conference, participants will be able to:

- Describe current cyber risk vulnerabilities in US healthcare.
- Outline organizational strategies for emergency preparedness during a cyberattack.
- Explore the legal, privacy, and security risks and mitigation strategies associated with various video scenarios.
- Describe and apply damage and risk mitigation strategies learned during the management of liability claims.
- Discuss recent Illinois regulatory changes that impact hospitals.
- Develop an understanding of the different approaches taken by the federal government and the Illinois legislature relating to the regulation of artificial intelligence.
- Identify key impacts of Medical Malpractice Stress Syndrome (MMSS).
- Recognize how the contemporary environment of medical mistrust, misinformation, and violence increases perceived malpractice risk.

Purpose-driven risk management is the foundation for safer care, strong organizations, and better outcomes for patients, healthcare professionals, and hospitals. This in-person meeting offers thought-provoking information for risk managers, attorneys, physicians, nurses, and hospital leaders to consider. Healthcare and legal experts will be sharing their knowledge, resources and tools to support healthcare professionals and organizations in reducing risk and liability exposure.

AGENDA**Thursday, September 17th****8:00 Registration & Continental Breakfast****8:15 Welcome & Introductions**

Mary Stankos, PhD, MJ, RN, CPHQ, CPPS

Assistant Vice President, Risk Management, IRMS

8:30 Cybersecurity: Risk, Impact and Preparedness

John Riggi

National Advisor for Cybersecurity and Risk, AHA

9:45 Break**10:00 Everybody's a Videographer - Legal, Privacy, and Security Risks**

Adam Chaddock, JD

Partner, Quinn Johnston

11:00 Beyond the Benjamin\$: The True Value of a Claim is in the Lessons Learned

Tammy Gamrat, BS, RN, CPHRM

Senior Risk Management Consultant, IRMS

Jillian Book, JD

Senior Claims & Litigation Supervisor, IRMS

11:30 Lunch**12:30 Developments in Illinois Law: Laws Passed and Initiatives on the Horizon**

Allan Abinoja, JD

Assistant General Counsel, IHA

1:30 Medical Malpractice Stress Syndrome (MMSS) in the Era of Distrust: Supporting Clinicians in an Unsettled World

Sara Miller, MS, CPHQ

Senior Vice President, Med-IQ

2:30 Break

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- Demonstrate an understanding of the procedures and requisite documentation for detention, evaluation, and admission to a mental health facility.
- Identify the appropriate use and disclosure of mental health/substance use disorder records with special confidentiality
- Recognize how the law can work in conjunction with clinical practice when caring for mental health patients to minimize risk and the potential for provider liability.
- Develop an understanding of responsible AI principles, and use-cases in hospitals.
- Understand health AI policy landscape at federal and state levels.
- Develop an understanding of agentic AI tools, AI governance and associated risks.
- Extract learning points from case studies to catalyze integration of risk reduction mitigation initiatives for protection of patients, healthcare professionals, and hospitals.
- Describe how trauma may affect patient's memory, behavior, disclosure, and affect.
- Understand how to apply trauma-informed communication during interviews.
- Describe how to align investigative practices with a patient-centered workflow.
- Explain the value of soft skills in healthcare risk management.
- Apply techniques, such as emotional intelligence, conversational intelligence, and Plus/Delta to staff interviews, feedback conversations, and post-event discussions.

2:45 Refractory Issues in Mental Health Law

Joseph C.F. Willuweit, JD
Attorney, Monahan Law Group, LLC

3:45 The Future of Health AI: Policy, Compliance and Legal Implications

Brian Anderson, MD
President and Chief Executive Officer, Coalition for Health AI (CHAI)

4:45 Adjournment

Michael Haggerty, JD
Assistant Vice President, Claims, IRMS

5:15 Reception: Time to Play! Games and Prizes

Friday, September 18th

8:00 Continental Breakfast

8:30 Opening Remarks

Mary Stankos, PhD, MJ, RN, CPHQ, CPPS
Assistant Vice President, Risk Management, IRMS

8:40 Claims as Catalysts: Lessons to Protect Patients, Healthcare Professionals, and Hospitals

Tammy Gamrat, BS, RN, CPHRM
Senior Risk Management Consultant, IRMS
Jillian Book, JD
Senior Claims & Litigation Supervisor, IRMS

9:25 Break

9:45 Trust is Built in the Response: Trauma-Informed Investigations After S.A.M. Events

Josh Hyatt, DHS, MBE, MHL, DFASHRM, CPHRM, CPPS, HEC-C
Director of Consulting, Healthcare, Praesidium

10:45 Leaning Into the "Soft" Side of Health Care Risk Management

Linda Habibi, JD, MBA, CPHRM
Director, Patient Safety & Risk Management, Lahey Hospital & Medical Center

11:45 Closing Remarks

Mary Stankos, PhD, MJ, RN, CPHQ, CPPS
Assistant Vice President, Risk Management, IRMS

12:00 Adjournment

[Register Here](#)