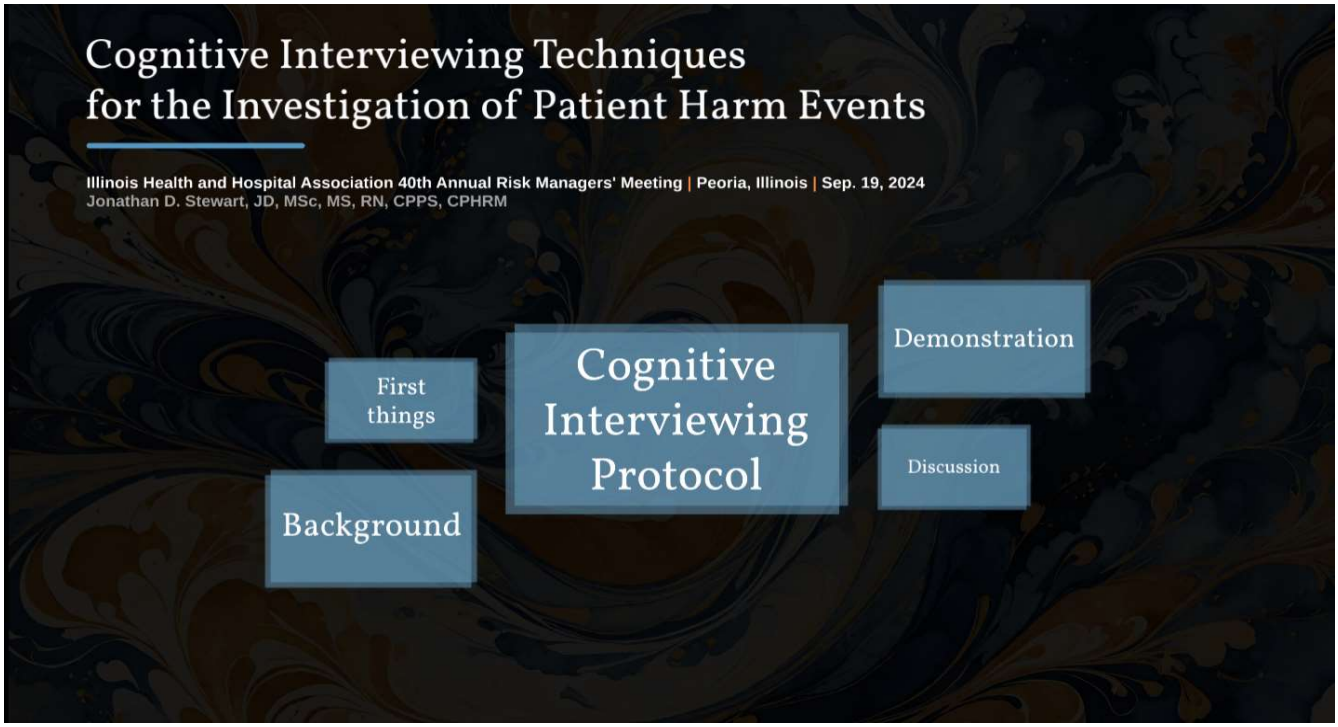
Cognitive Interviewing Techniques
for the Investigation of Patient Harm Events
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Jonathan D. Stewart, JD, MSc, MS, RN, CPPS, CPHRM
First things
Background
Cognitive Interviewing Protocol
Demonstration
Discussion