Leadership Summit - Sept. 26-27

Date: September 26, 2019            Time: 7:30 AM

Location:

September 26-27
The Westin Lombard
70 Yorktown Center
Lombard, IL 60148

Registration:

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<tr>
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<th>By Thursday, September 12, 2019</th>
<th>After Thursday, September 12, 2019</th>
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<tbody>
<tr>
<td>First staff member per organization</td>
<td>$425</td>
<td>$450</td>
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<tr>
<td>Each additional staff member</td>
<td>$375</td>
<td>$400</td>
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<tr>
<td>Hospital/health system board member</td>
<td>$225</td>
<td>$250</td>
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<td>Administrative fellow</td>
<td>$225</td>
<td>$250</td>
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<tr>
<td>Friday ACHE Face-to-Face Education Credit Sessions ONLY</td>
<td>$65</td>
<td>$75</td>
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Special Accommodations— IHA wishes to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services. If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend this program, please contact IHA.

Continuing Education

ACHE

The Illinois Health and Hospital Association is authorized to award 5.5 hours of pre-approved ACHE Qualified Education credit (non-ACHE) for this program toward advancement or recertification in the American College of Healthcare Executives.

Participants in this program wishing to have the continuing education hours applied toward ACHE Qualified Education credit should indicate their attendance when submitting application to the American College of Healthcare Executives for advancement or recertification.

ACHE Face-to-Face Credit Education Program (Friday, September 26): This program has been developed and is presented locally by the Chicago Health Executives Forum. The American College of Healthcare Executives has awarded 3.0 (1.5 per session) ACHE Face-to-Face Education Credits to this program.

Nurses

The Illinois Health and Hospital Association (IHA) is authorized by the State of Illinois Department of Financial and Professional Regulation (license number 236.000109) to award up to 6.0 hours of nurse continuing education credit for this program.
The Intersection of Policy, Politics and Leadership

Get perspective on the issues that define Illinois healthcare today. This year’s IHA Leadership Summit brings an exclusive focus to three key pillars: policy, politics and leadership.

- World-renowned presidential historian Doris Kearns Goodwin will put into context leadership and the presidency in her keynote address. Her most recent book is *Leadership in Turbulent Times.*

- Our Executive Roundtables will draw on the expertise of thought leaders from across Illinois to improve community health status and leverage technology in care delivery.

- With a spotlight on quality improvement, the Summit will also explore building partnerships with patients and families.

See [brochure](#) for full event details.

**AGENDA**

**Thursday, September 26**

7:30 am  
Registration

7:30 – 8:30 am  
Breakfast Buffet

8:30 – 10:00 am  
**OPENING GENERAL SESSION**

*Welcome and Opening Remarks*
  
*Phillip Kambic, Chair-Elect, IHA Board of Trustees, and President and CEO, Riverside Healthcare, Kankakee*

*President’s Address*
  
*A.J. Wilhelmi, President and Chief Executive Officer, Illinois Health and Hospital Association*

*Governor’s Address*
  
*Honorable J.B. Pritzker, Governor of Illinois (invited)*

10:00 – 10:30 am  
Refreshment Break with Event Sponsors

10:30 – 11:30 am  
**Building and Sustaining Effective Partnerships with Patients and Families: The Leader’s Role**

*Beverley H. Johnson, BSN, FAAN, President and CEO, Institute for Patient- and Family-Centered Care, Bethesda, Maryland*

How engaged are your patients? Are their families supportive? Healthcare leaders who make patients and families essential partners in care are achieving the results we all want: better and safer care. They’re reducing readmissions, making care transitions smoother and, ultimately, decreasing costs while enhancing patient outcomes and satisfaction. Patient and family engagement (PFE) begins with leadership. Hospital and health system leaders must adopt a unified belief in the value of the patient and family perspective. Then, they must execute that vision. In this presentation, one of the nation’s leading PFE experts will dive into core PFE concepts and pinpoint the key roles of administrative and clinical leaders and hospital boards in ensuring those concepts and PFE strategies are embedded in their organization’s culture.

11:45 am – 1:00 pm  
**Networking Luncheon**

*Presentation of the 2019 IHA Quality Excellence Achievement Awards*
CONCURRENT SESSIONS

Developing a Commitment to Patient and Family Partnerships Among Leadership at All Levels of an Organization
Beverley H. Johnson, BSN, FAAN, President and Chief Executive Officer, Institute for Patient- and Family-Centered Care

In this interactive session, IHA members will share their journeys to effectively engaging patients and families as partners in care. They'll discuss strategies to identify, develop and support established and emerging leaders who can develop a Patient and Family Advisory Council (PFAC) and other Patient and Family Advisor (PFA) roles.

Thriving Amid Disruption: Partnering for Long-Term Success
James McHugh, MBA, FACHE, Managing Director and Healthcare Innovation & Digital Optimization Team (HIDOT) Leader, Navigant Consulting, Inc., Chicago

Think outside the box. Adopt that innovative mindset, then make innovation a reality in your hospital. Sounds simple, right? It's true that Illinois hospitals are uncovering new ways to improve health and care delivery. But healthcare innovation isn't just about healthcare. It's about partnering with trailblazers in other areas—such as direct-to-employer contracting, predictive data analytics and consumer relationships. In this session, you'll hear about several recent partnerships and key components of their success so your organization can leverage partnerships for long-term sustainability.

The E-Factor: How Engaged Patients, Clinicians, Leaders and Employees Will Transform Healthcare
Craig Deao, MHA, Managing Director, National Speaker and Author, Studer Group, Pensacola, Florida

You can have the best systems, the most advanced technology and a facility that's second to none. But you can't excel as an organization without fostering engagement among your staff and your patients. As top employers in communities across Illinois, hospitals and health systems have a competitive advantage: a talented and passionate workforce that rivals any industry. Yet, despite decades focusing on performance improvement, our results lag behind our ambitions. In this session, you'll get the latest thinking on engaging your staff and your patients—a core competency needed to reach the next level of success.

CONCURRENT SESSIONS (repeated)

Refreshment Break with Event Sponsors

KEYNOTE ADDRESS

Leadership in Turbulent Times
Doris Kearns Goodwin, Presidential Historian and Pulitzer Prize-winning Author
World-renowned presidential historian Doris Kearns Goodwin will reflect on more than 150 years of U.S. history to put into context today’s unprecedented presidency—a fast-paced, unpredictable and at times impulsive Administration. Goodwin will share her deep understanding of the ambition, resolve and resilience of some of our nation’s most revered presidents. With unparalleled insight, Goodwin will explain how the setbacks and triumphs of past presidents have produced the cultural, economic and political transformations that define today’s turbulent times. This enlightening and entertaining session will bring to life some of our most successful presidents to provide insight for today’s leaders. Goodwin will demonstrate that however fractured our modern political culture is today, our democracy is incredibly resilient and has survived—even thrived—through troubling times in the past.

**Book Signing with Doris Kearns Goodwin**

5:00 – 5:30 pm

Goodwin’s recent work, *Leadership in Turbulent Times*, will be available to purchase during the book signing.

5:00 – 6:30 pm

**Leadership Summit Reception**

Join your peers from across the state and IHA Event Sponsors for drinks and hors d'oeuvres to close out the first day of this year’s Summit. Drawings for prizes from individual sponsors will be awarded during the reception. You must be present to win!

**Friday, September 27**

7:30 am

**Registration**

7:30 – 8:30 am

**Breakfast Buffet with Event Sponsors**

8:30 am – 12:00 pm

**EXECUTIVE ROUNDTABLES**

This program is offered in collaboration with the Chicago Health Executives Forum, an independent chapter of the American College of Healthcare Executives (ACHE). You do not have to be an ACHE/CHEF member to attend. Registration is included in your full meeting registration fee. ACHE Face-to-Face education credit will be awarded to attendees.

**Improving the Health Status of Your Community**

*Moderator: Karen Teitelbaum, President and Chief Executive Officer, Sinai Health System, Chicago*

8:30 – 10:00 am

*Panelists: Wayne H. Giles, MD, MS, Dean and Professor, School of Public Health, University of Illinois at Chicago; Anthony J. Perry, MD, Vice President of Ambulatory Transformation, Rush University Medical Center, Chicago; and Woody Thorne, Vice President and Chief Development Officer, Southern Illinois Healthcare, Carbondale*

Hospitals and health systems exist to serve the communities in which they reside. Though community health has always been a focus, new regulations as well as an increasing emphasis on value require them to take on an even more active role. The health of a community or geographic population has a critical impact on a healthcare organization’s planning, operations, financial sustainability, outcomes and success. This high-level executive panel will explore the state of community health improvement in Illinois and how new community-based approaches to care delivery will advance the health of Illinoisans in the future.
10:00 – 10:30 am  
Networking Break with Event Sponsors

10:30 am – 12:00 pm  
**Technology Innovations Changing the Face of Healthcare Delivery**  
Moderator: J.P. Gallagher, President and Chief Executive Officer, NorthShore University HealthSystem, Evanston  
Panelists: Bobbie Byrne, MD, Chief Information Officer, Advocate Aurora Health, Downers Grove; Linda Finkel, President, AVIA, Chicago; David M. Hall, MD, FAAP, Senior Vice President and Chief Medical Information Officer, OSF HealthCare, Peoria; and Bimal Shah, MD, MBA, Chief Medical Officer, Livongo, Chicago

The continuing demand for higher quality healthcare at a lower cost drives change and innovation in healthcare delivery, especially in the use of technology. Advances in pharmacy, medical devices, information technology, biotechnology and other areas continue to transform healthcare delivery, alongside new entrants in healthcare services. This high-powered panel will discuss how health systems are using innovation in technology to improve the value of the healthcare they deliver, especially as care continues to migrate into community-based settings and the home.

**Closing Luncheon**

12:00 – 2:00 pm  
**Presentation of the 2019 IHA Advocacy Awards**  
**Closing Address – Special guest to be announced**

2:00 pm  
**Adjournment**

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