IHA/JCR CSR Workshop: High Reliability and Medical Staff Leadership - July 31

Date: July 31, 2019  Time: 9:00 AM

Location:
Wednesday, July 31, 2019
9 a.m. - 3:30 p.m.
Videoconferencing between IHA’s Naperville and Springfield offices

Registration:
Hospital subscribers of The Joint Commission Resources’ (JCR) Continuous Service Readiness® (CSR®) can send up to three staff members at no charge.

The fee is $279/person for individuals from non-CSR hospitals.

Learn more about the CSR program.

Hospitals must regularly evaluate their safety culture to maintain Joint Commission accreditation. To assist with these evaluations, as well as continuous quality improvement, IHA is hosting a one-day workshop on high reliability and medical staff leadership. A top JCR physician expert on quality and patient safety will lead an in-depth exploration of the principles of high reliability, focusing on implementation strategies and challenges. In the second half of the workshop, expert faculty will review current accreditation requirements related to medical staff leadership, including common medical staff-related survey findings and new standards impacting the medical staff.

This workshop is part of JCR’s CSR program, a unique subscription-based program that pairs your staff—both on-site and off-site—with Joint Commission accreditation experts.

OBJECTIVES

At the conclusion of this program, participants will be able to:

- Describe the components of high reliability;
- Discuss tactics for successful organization implementation;
- Discuss potential challenges with implementation;
- Initiate a plan for implementation of high reliability principles;
- Discuss accreditation requirements related to medical staff;
- Describe the most common medical staff-related findings on surveys;
• Discuss new standards impacting medical staff; and

• Discuss guidance on developing successful Ongoing Professional Practice Evaluation (OPPE) and Focused Professional Practice Evaluation (FPPE) processes.

WHO SHOULD ATTEND

This workshop will benefit managers, directors and executives in:

• Quality improvement;

• Patient safety;

• Risk management;

• Hospital operations; and

• Medical staff services.

SPEAKERS

Steven D. Chinn, DPM, MS, MBA, FACHE, CJCP, CPHQ, CPHRM
Consultant, Joint Commission Resources
Dr. Chinn has more than 30 years of clinical and management experience in acute care, behavioral health, ambulatory and integrated delivery care settings. He is currently Interim Patient Safety Officer and Administrative Director of Accreditation & Regulatory Affairs at Stanford Health Care. In these roles, Dr. Chinn oversees accreditation, regulatory and licensure compliance, as well as patient safety programs. He is also a clinical associate professor in the Division of Primary Care and Population Health at Stanford University School of Medicine.

Dr. Chinn has extensive experience with quality management, patient safety, risk management, medical staff affairs, infection control, and health care inpatient and outpatient operations. He serves as a faculty member for JCR’s Department of Education and provides educational presentations on hospital and ambulatory accreditation standards, performance improvement, patient safety, and medical staff issues. Dr. Chinn was formerly a Joint Commission surveyor for the ambulatory, hospital, behavioral health care and network programs, as well as a health plan evaluator for the California Department of Corporations.

Eric Brown, MD, PhD, CHCQM, CJCP, FABQAURP, FACOG, FACS
Consultant, Joint Commission Resources
Dr. Brown has rich management experience in complex matrix healthcare environments including a large academic medical center, hospitals and a large multispecialty physician group. He has successfully led efforts to build effective quality improvement, risk management, patient safety and population health management programs. Dr. Brown’s key academic management accomplishments include integrating quality improvement and patient safety initiatives into medical school, residency and post-graduate medical educational programs.

Dr. Brown previously served as Patient Safety/Quality Officer, Clinical Division Chief and Medical Education Program Director at Rush University Medical Center in Chicago. Most recently, Dr. Brown was Chief Medical Officer of a multispecialty faculty practice at a community-based medical school. He has served on the board of directors for a clinical integration network, health information exchange and health maintenance organizations.

©2019 Illinois Health and Hospital Association