Restraint and seclusion continue to be a top concern with both the Centers for Medicare and Medicaid Services (CMS) and The Joint Commission as hospitals are commonly cited for noncompliance. Restraint policy is one of the most difficult to write and
understand in healthcare today, yet is critical to successful compliance. Compliance expert Sue Dill Calloway, RN, JD, will help simplify CMS’ 50-page interpretive guidelines and guide attendees through The Joint Commission standards in this comprehensive webinar.

Calloway will also discuss:

- Requirements for an internal log;
- Medical record documentation requirements; and
- Reporting requirements for patients who die within 24 hours of being restrained.

Note: The Georgia Hospital Association is presenting this webinar in collaboration with IHA and other state hospital associations.

OBJECTIVES

After attending this webinar, participants will be able to:

- Describe CMS restraint education requirements for hospital staff;
- Explain CMS education requirements for staff who order restraints;
- Discuss the specific items staff must document in the medical record for the one-hour, face-to-face evaluation on violent and/or self-destructive patients; and
- List what hospitals must document in the internal log if a patient dies within 24 hours of being restrained with two soft wrist restraints.

WHO SHOULD ATTEND

This program will benefit:

- Chief medical officers
- Chief nursing officers
- Chief operating officers
- Nurse educators
- Risk managers
- Patient safety officers
- Directors of quality/performance improvement

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Sue Dill Calloway, RN, MSN, JD, has been a nurse attorney and consultant for more than 30 years. She is president of Patient Safety and Healthcare Education and Consulting and was previously the chief learning officer at the Emergency Medicine Patient Safety Foundation and a director of patient safety and risk management for The Doctors Company. Calloway is an author of 102 books and thousands of articles, is a frequent speaker and is well-known across the county in the areas of healthcare law, CMS, risk management and patient safety. She has no real or perceived conflicts of interest that relate to this presentation.