



Date: November 12, 2026

Time: 12:00 PM

Webinar - 12-1:30 p.m.

This program is complimentary for ICT members and non-members.

When a workplace incident occurs, the ensuing investigation provides an important opportunity to identify hazards, understand contributing factors, and prevent similar incidents from happening again. This webinar examines practical approaches to post-incident investigations in healthcare, emphasizing how organizations can move beyond documenting what happened to understanding why it happened and what can be done to prevent recurrence.

Participants will explore structured investigation strategies, methods for identifying contributing factors and root causes, and approaches for selecting effective corrective actions. Using healthcare-specific examples, the program will also highlight opportunities to integrate information from employee health, workers' compensation, and workplace safety to identify emerging risks, strengthen prevention efforts, and improve employee safety outcomes.

- Explain how post-incident investigations identify hazards and opportunities to prevent recurrence.
 - Apply structured investigation strategies to identify contributing factors and root causes and select effective controls.
 - Integrate post-incident findings across employee health, workers' compensation, and workplace safety to strengthen prevention efforts.
-
- Nurses and nursing leaders
 - Risk managers
 - Human resources professionals
 - Employee health and occupational health professionals
 - Workplace safety and loss control professionals
 - Workers' compensation and claims professionals

Mike Benedeck, BA, CHSP

Senior Director of Loss Control, Illinois Risk Management Services

Benedeck has 15 years of experience as an occupational safety/workers' compensation administrator for a large Illinois health system. His career also includes 15 years of workers' compensation insurance claims administration involving healthcare-related insured and self-insured programs. This combined experience provides him with valuable insight into the personnel, claims management, and workplace safety challenges faced by healthcare organizations. Benedeck is a Certified Healthcare Safety Professional.

Your trusted voice and resource



[COMPdata Informatics](#)

[Insurance Solutions](#)

[IPC Group Purchasing](#)

[Midwest Alliance for Patient Safety](#)

[Privacy Policy](#) | [Contact Us](#) | [IHA Employee Login](#) | [Site Map](#) |

[Careers](#)

Illinois Health and Hospital Association